



# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU – 575 003 (DAKSHINA KANNADA)

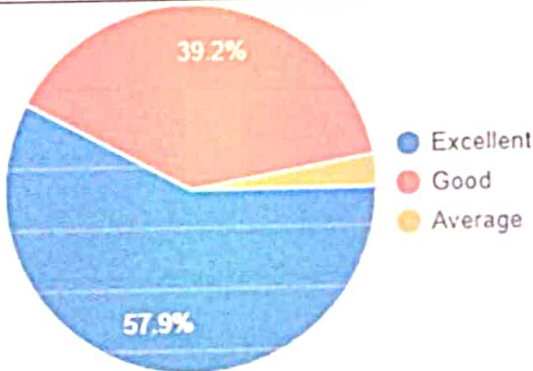
Office : 0824-2494186  
Principal : 0824 2496980

NAAC Reaccredited (2023)  
with 'A' Grade

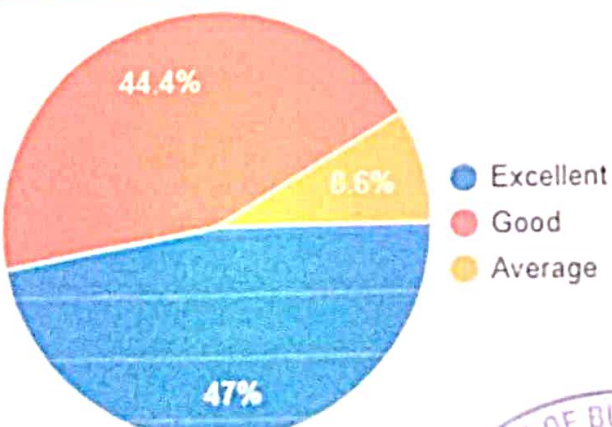
Fax : 0824 2494186  
Email : [sdmcbm@sdmcbm.ac.in](mailto:sdmcbm@sdmcbm.ac.in)  
Website : [www.sdm.ac.in](http://www.sdm.ac.in)

## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2024-25

### 1) Helpfulness and interaction with faculties

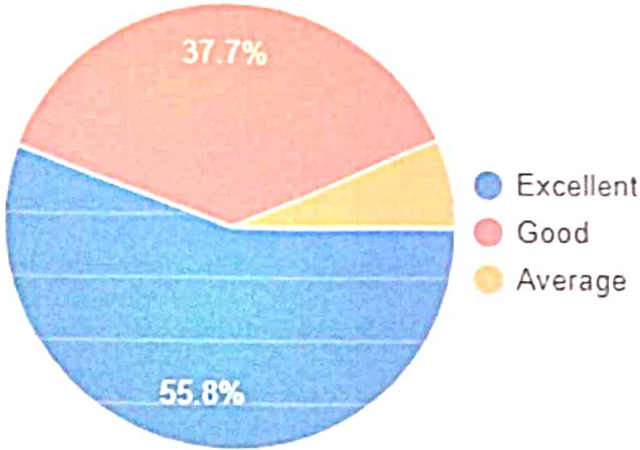
Analysis	Action Taken
 <p>● Excellent ● Good ● Average</p>	The Institution is satisfied with a performance in this parameter. Teachers are helpful corporate and approachable because of which students have not experienced any problems in dealing with teachers. However, in the staff meeting teachers have been constantly instructed to be more courteous to students.

### 2) College Office Support

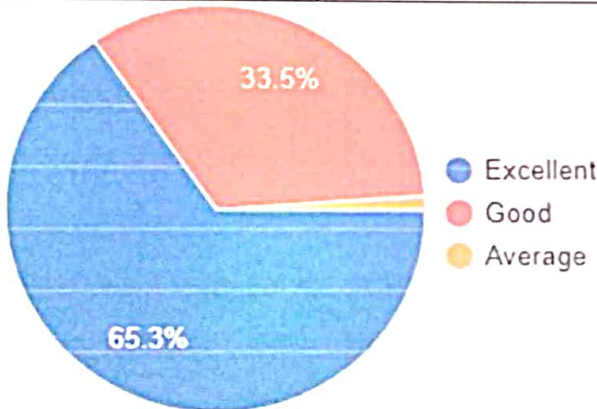
Analysis	Action Taken
 <p>● Excellent ● Good ● Average</p>	The Institution is satisfied with a performance in this parameter. But of late some of the delays caused by the university seem to have perceived by the students as laps of the office staff. However administrative staffs have been constantly instructed to be more courteous to students.



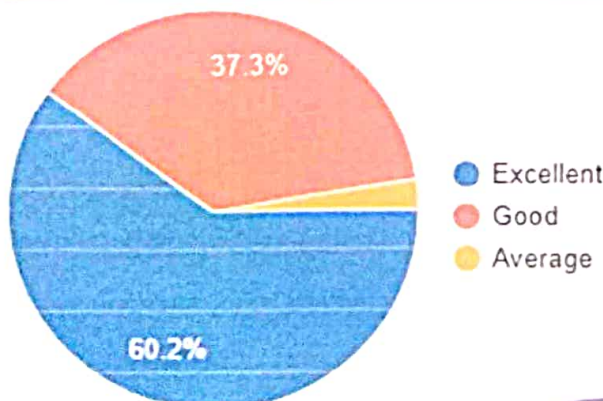
### 3) Computer Laboratory facilities made available

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of computer laboratory facilities. The chart is divided into three segments: a large blue segment representing 'Excellent' at 55.8%, a medium red segment representing 'Good' at 37.7%, and a small yellow segment representing 'Average' at 6.5%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Required number of computers are available in the lab. Lab assistants are instructed to be in the lab so that students can use the computer lab beyond the class hours.</p>

### 4) Library facilities available

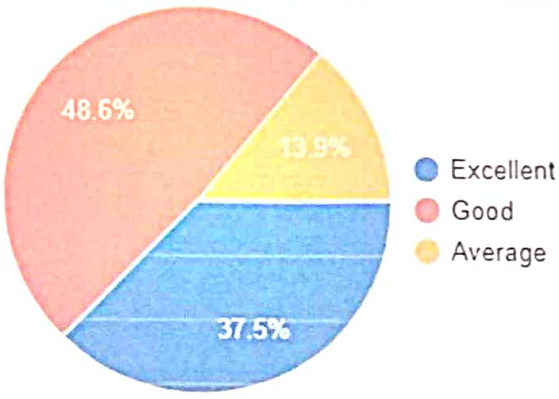
Analysis	Action Taken
 <p>A pie chart illustrating the analysis of library facilities. The chart is divided into three segments: a large blue segment representing 'Excellent' at 65.3%, a medium red segment representing 'Good' at 33.5%, and a very small yellow segment representing 'Average' at 1.2%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. Books required by the students are made available in the library. Digital access to various resources also exists.</p>

### 5) Helpfulness of Library staff

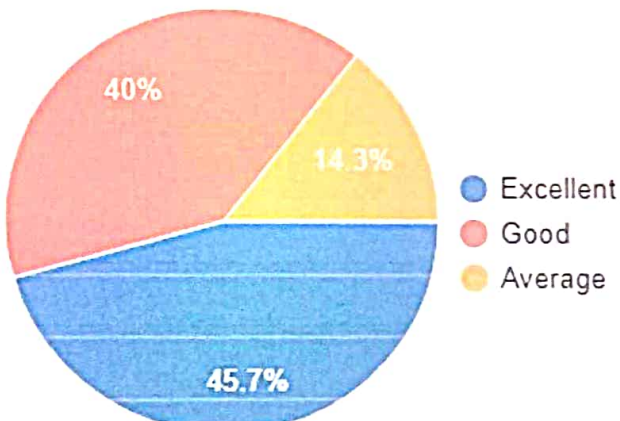
Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the helpfulness of library staff. The chart is divided into three segments: a large blue segment representing 'Excellent' at 60.2%, a medium red segment representing 'Good' at 37.3%, and a small yellow segment representing 'Average' at 2.5%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>All the necessary support facilities in the library are provided to the students. However, library staffs are instructed to be more students friendly and helpful.</p>



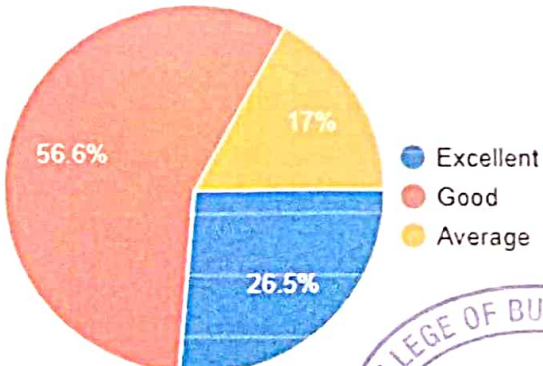
**6) Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms**

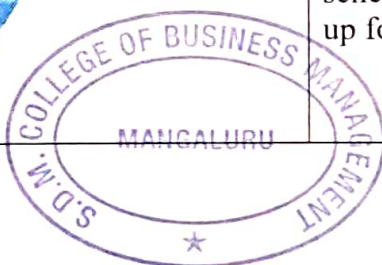
Analysis	Action Taken
 <p>A pie chart illustrating the analysis of infrastructure provision in class rooms. The chart is divided into three segments: a large blue segment representing 'Excellent' at 37.5%, a larger red segment representing 'Good' at 48.6%, and a smaller yellow segment representing 'Average' at 13.9%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Performance in this parameter needs to be improved as pointed out in the analysis. Administrative staffs in-charge of infrastructure has been instructed to look into this matter. The concerned staff reported that maintains and repairs have been done.</p>

**7) Canteen facilities available**

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of canteen facilities available. The chart is divided into three segments: a large blue segment representing 'Excellent' at 45.7%, a large red segment representing 'Good' at 40%, and a smaller yellow segment representing 'Average' at 14.3%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Majority of the student opined that canteen facilities available in the college is excellent. Student welfare officer has given the feedback to the canteen owner to still perform it better.</p>

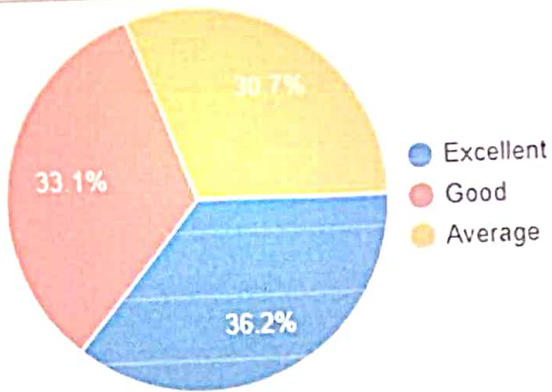
**8) Availability and Maintenance of the toilets in the campus**

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of availability and maintenance of toilets in the campus. The chart is divided into three segments: a large red segment representing 'Good' at 56.6%, a medium blue segment representing 'Excellent' at 26.5%, and a smaller yellow segment representing 'Average' at 17%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Majority of the student opined that availability and maintenance of the toilets in the campus is excellent. Further, feedback has been conveyed to the maintenance in-charge to carry out regular cleaning of washroom. A cleaning schedule for the same was also put up for their accountability.</p>

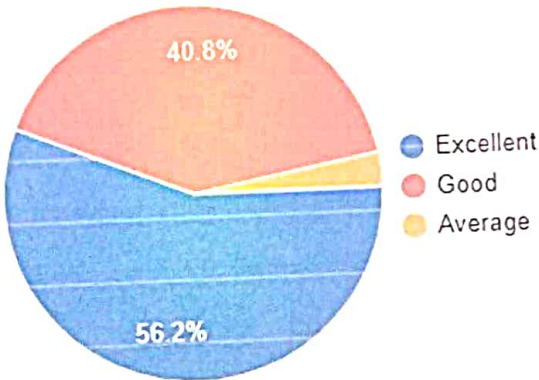




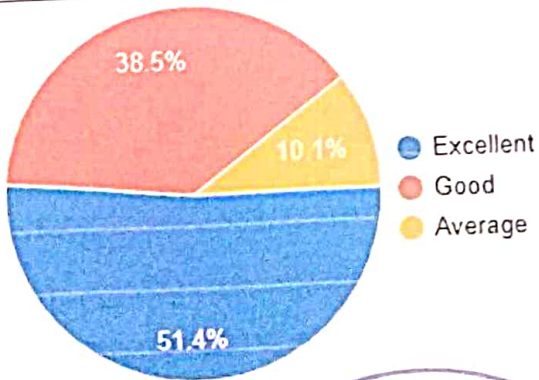
### 9) Availability of water/water cooler

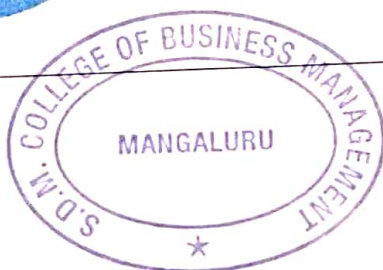
Analysis	Action Taken
 <p>A pie chart illustrating the analysis of water cooler availability. The chart is divided into three segments: a blue segment representing 'Excellent' at 36.2%, a red segment representing 'Good' at 33.1%, and a yellow segment representing 'Average' at 30.7%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Water coolers are provided on all floors. But during the break students get crowded. Hence class advisors were informed to instruct the students to fill water in their own water bottle so that regularity of visits are reduced and crowding is avoided.</p>

### 10) Facilities available at student center (Learning Resource Center, Xerox etc)

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of facilities at the student center. The chart is divided into three segments: a blue segment representing 'Excellent' at 56.2%, a red segment representing 'Good' at 40.8%, and a small yellow segment representing 'Average' at 3.0%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. However constant instructions are given to the operators to be more students friendly.</p>

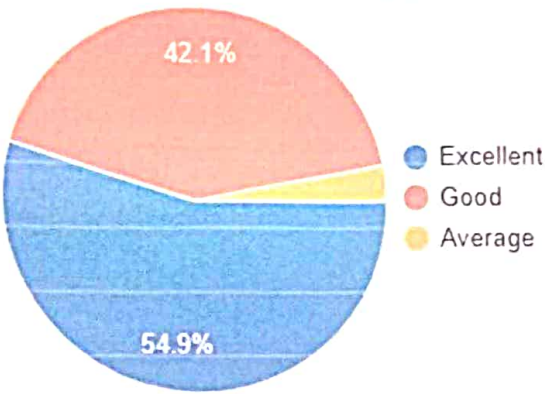
### 11) Sports facilities

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of sports facilities. The chart is divided into three segments: a blue segment representing 'Excellent' at 51.4%, a red segment representing 'Good' at 38.5%, and a yellow segment representing 'Average' at 10.1%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution has taken cognizance of this parameter but has college is located in the heart of the city and the scope of providing in campus sports facilities are limited. Hence physical director has been instructed to hire the stadium and also use the grounds of other institution on the basis of good will.</p>

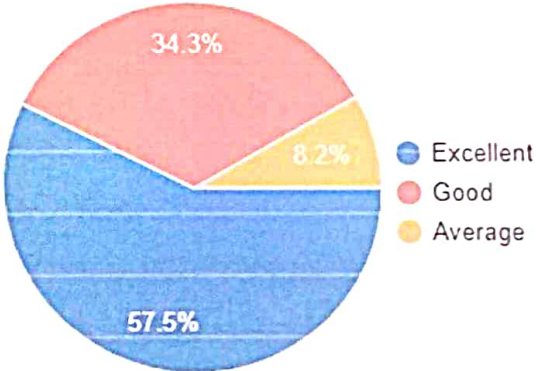




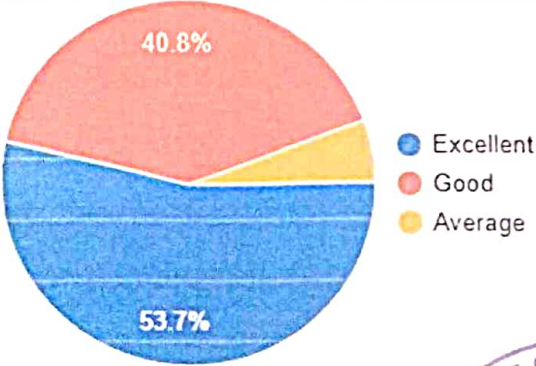
## 12) Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

Analysis	Action Taken
 <p>54.9%</p> <p>42.1%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

## 13) Extra-curricular and co-curricular activities

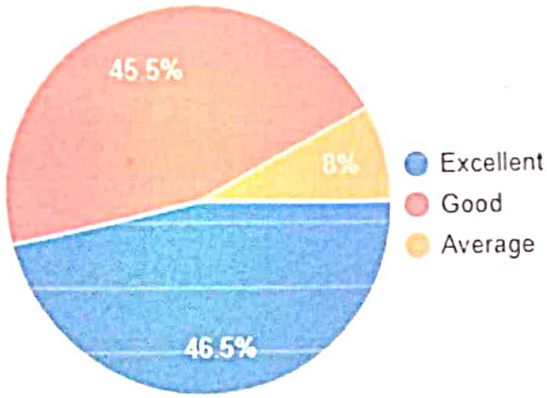
Analysis	Action Taken
 <p>57.5%</p> <p>34.3%</p> <p>8.2%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

## 14) Opportunities for display of talents

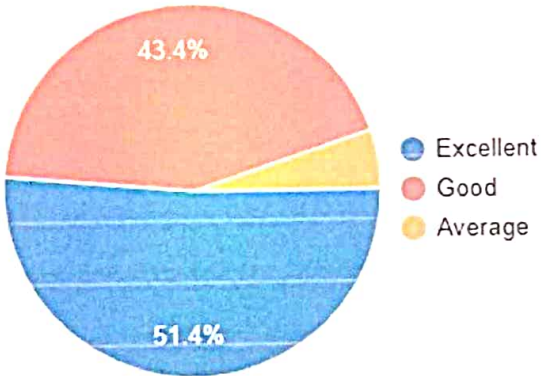
Analysis	Action Taken
 <p>53.7%</p> <p>40.8%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. Students are encouraged to participate in the activities organized both within and outside the college.</p>



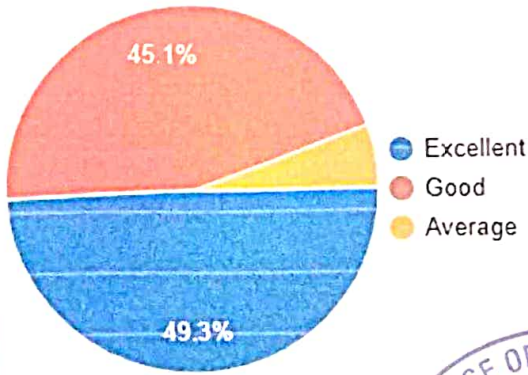
### 15) Provision of first-aid facility

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the first-aid facility provision. The chart is divided into three segments: a large blue segment representing 'Excellent' at 45.5%, a large red segment representing 'Good' at 45.5%, and a small yellow segment representing 'Average' at 8%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	It is informed to the maintenance officer to keep first-aid box in sports room and all the staff rooms.

### 16) Wall Magazine (Notice Boards)

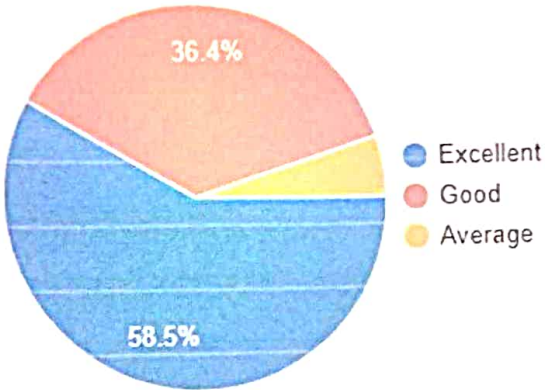
Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the Wall Magazine (Notice Boards). The chart is divided into three segments: a large blue segment representing 'Excellent' at 51.4%, a large red segment representing 'Good' at 43.4%, and a small yellow segment representing 'Average' at 5%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	The Institution is satisfied with a performance in this parameter. In addition to this, for important communication students official WhatsApp group are formed.

### 17) Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the overall campus ambiance/cleanliness. The chart is divided into three segments: a large blue segment representing 'Excellent' at 49.3%, a large red segment representing 'Good' at 45.1%, and a small yellow segment representing 'Average' at 5%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	Majority of the student opined that overall ambiance/ cleanliness of the campus is good. Further, feedback has been conveyed to the maintenance in-charge to carry out regular cleaning of the campus.



### 18) The overall experience at SDMCBM

Analysis	Action Taken
 <p>A pie chart illustrating the overall experience at SDMCBM. The chart is divided into three segments: 'Excellent' (blue, 58.5%), 'Good' (orange, 36.4%), and 'Average' (yellow, 5.1%). A legend on the right side of the chart identifies the colors: blue for Excellent, orange for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. In order to provide the best learning experience, faculties and administration staffs are encouraged to provide all the necessary support.</p>



*Shree*  
**Principal**  
 Shri Dharmasthala Manjunatheswarar  
 College of Business Management  
 MANGALORE





# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU - 575 003 (DAKSHINA KANNADA)

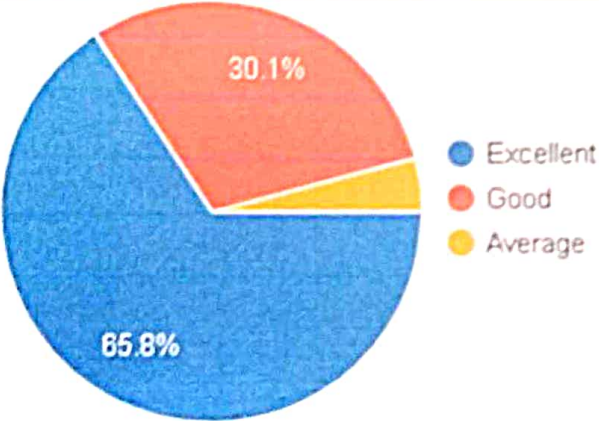
Office : 0824 2494186  
Principal : 0824 2496980

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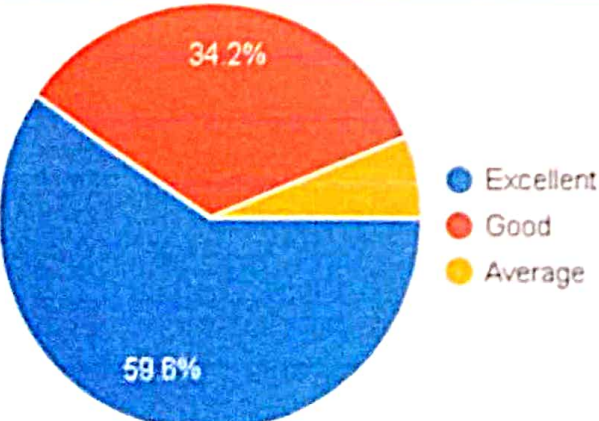
Fax : 0824 2494186  
Email : [vc@sdmcm.ac.in](mailto:vc@sdmcm.ac.in)  
Website : [www.sdmcm.ac.in](http://www.sdmcm.ac.in)

## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2023-24

### 1) Helpfulness and interaction with faculties

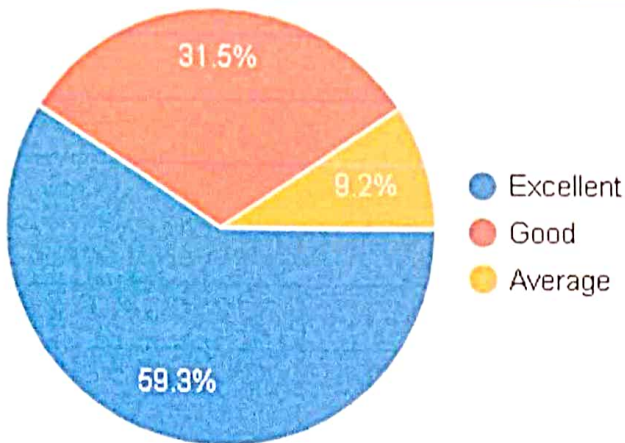
Analysis	Action Taken
 <p>65.8%</p> <p>30.1%</p> <p>● Excellent ● Good ● Average</p>	The Institution is satisfied with a performance in this parameter. Teachers are helpful corporate and approachable because of which students have not experienced any problems in dealing with teachers. However, in the staff meeting teachers have been constantly instructed to be more courteous to students.

### 2) College Office Support

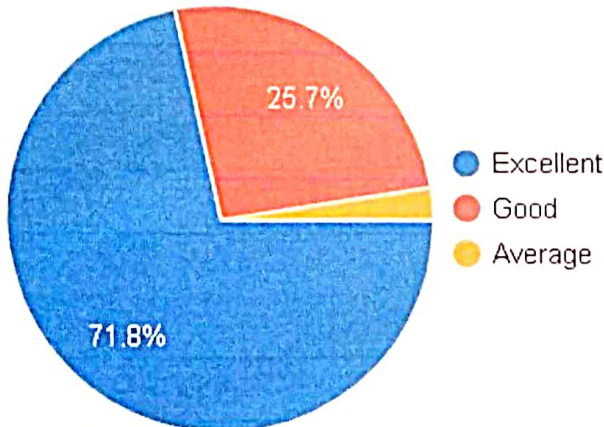
Analysis	Action Taken
 <p>58.6%</p> <p>34.2%</p> <p>● Excellent ● Good ● Average</p>	The Institution is satisfied with a performance in this parameter. But of late some of the delays caused by the university seem to have perceived by the students as laps of the office staff. However administrative staffs have been constantly instructed to be more courteous to students.



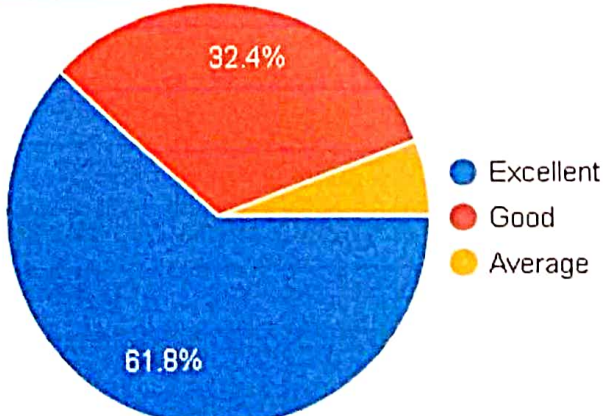
### 3) Computer Laboratory facilities made available

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of computer laboratory facilities. The chart is divided into three segments: a large blue segment representing 'Excellent' at 59.3%, a red segment representing 'Good' at 31.5%, and a small yellow segment representing 'Average' at 9.2%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Required number of computers are available in the lab. Lab assistants are instructed to be in the lab so that students can use the computer lab beyond the class hours.</p>

### 4) Library facilities available

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of library facilities. The chart is divided into three segments: a large blue segment representing 'Excellent' at 71.8%, a red segment representing 'Good' at 25.7%, and a very small yellow segment representing 'Average' at 2.5%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. Books required by the students are made available in the library. Digital access to various resources also exists.</p>

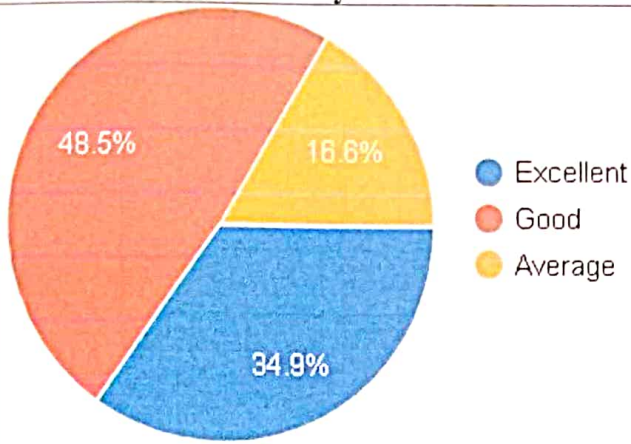
### 5) Helpfulness of Library staff

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the helpfulness of library staff. The chart is divided into three segments: a large blue segment representing 'Excellent' at 61.8%, a red segment representing 'Good' at 32.4%, and a small yellow segment representing 'Average' at 5.8%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>All the necessary support facilities in the library are provided to the students. However, library staffs are instructed to be more students friendly and helpful.</p>

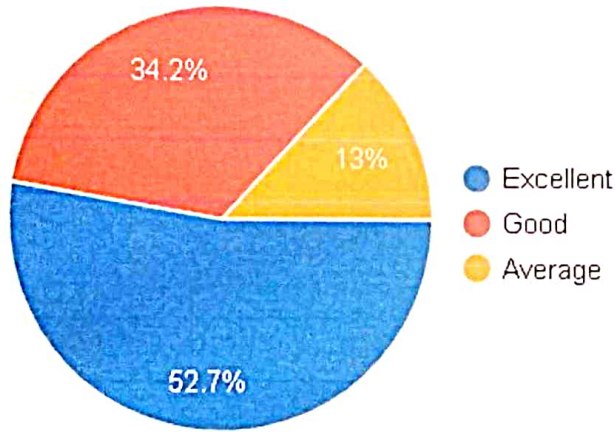




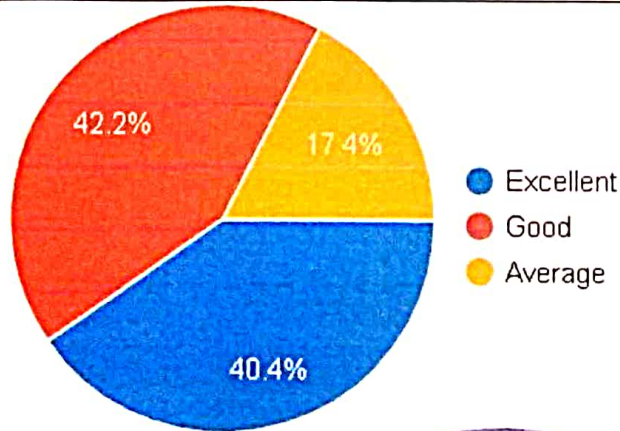
**6) Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms**

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of infrastructure provision in class rooms. The chart is divided into three segments: 'Excellent' (blue) at 34.9%, 'Good' (red) at 48.5%, and 'Average' (yellow) at 16.6%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Performance in this parameter needs to be improved as pointed out in the analysis. Administrative staffs in-charge of infrastructure has been instructed to look into this matter. The concerned staff reported that maintains and repairs have been done.</p>

**7) Canteen facilities available**

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of canteen facilities available in the college. The chart is divided into three segments: 'Excellent' (blue) at 52.7%, 'Good' (red) at 34.2%, and 'Average' (yellow) at 13%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Majority of the student opined that canteen facilities available in the college is excellent. Student welfare officer has gave the feedback to the canteen owner to still perform it better.</p>

**8) Availability and Maintenance of the toilets in the campus**

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the availability and maintenance of toilets in the campus. The chart is divided into three segments: 'Excellent' (blue) at 40.4%, 'Good' (red) at 42.2%, and 'Average' (yellow) at 17.4%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>There is a need to improve the performance in this parameter. Feedback has been conveyed to the maintenance in-charge. He reported that instructions are given to carry out regular cleaning of washroom. A cleaning schedule for the same was also put up for their accountability.</p>





### 9) Availability of water/water cooler

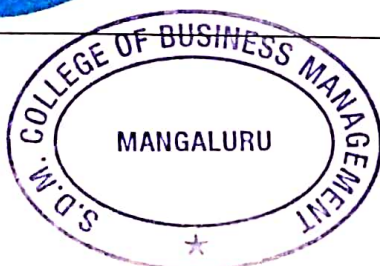
Analysis	Action Taken
<p>A pie chart illustrating the analysis of water cooler availability. The chart is divided into three segments: a blue segment representing 'Excellent' at 28.9%, a red segment representing 'Good' at 43.4%, and a yellow segment representing 'Average' at 28.7%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>Water coolers are provided on all floors. But during the break students get crowded. Hence class advisors were informed to instruct the students to fill water in their own water bottle so that regularity of visits are reduced and crowding is avoided.</p>

### 10) Facilities available at student center (Learning Resource Center, Xerox etc)

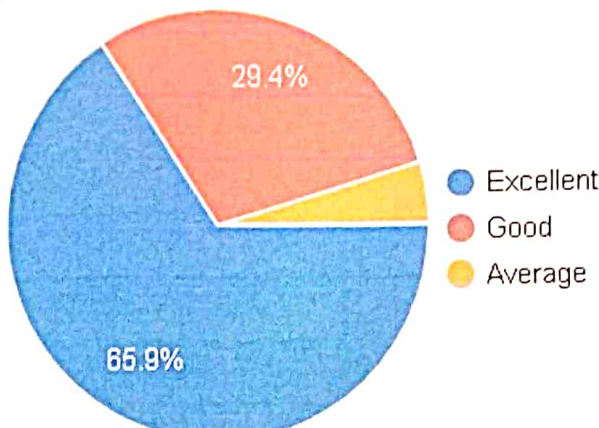
Analysis	Action Taken
<p>A pie chart illustrating the analysis of facilities available at the student center. The chart is divided into three segments: a large blue segment representing 'Excellent' at 67.3%, a red segment representing 'Good' at 29%, and a small yellow segment representing 'Average' at 3.7%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. However constant instructions are given to the operators to be more students friendly.</p>

### 11) Sports facilities

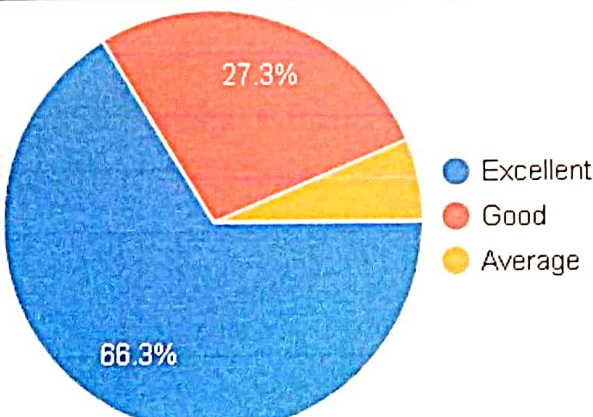
Analysis	Action Taken
<p>A pie chart illustrating the analysis of sports facilities. The chart is divided into three segments: a blue segment representing 'Excellent' at 57.3%, a red segment representing 'Good' at 31.3%, and a yellow segment representing 'Average' at 11.4%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution has taken cognizance of this parameter but has college is located in the heart of the city and the scope of providing in campus sports facilities are limited. Hence physical director has been instructed to hire the stadium and also use the grounds of other institution on the basis of good will.</p>



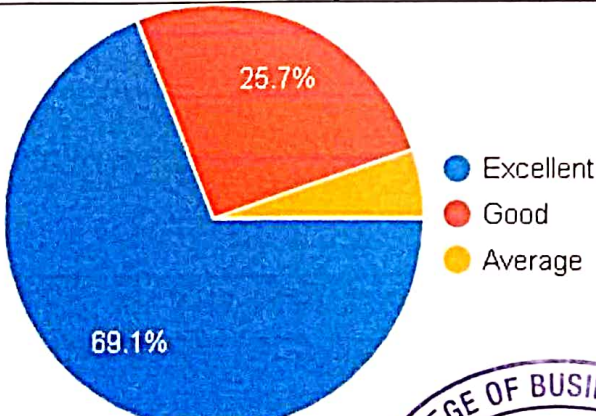
## 12) Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

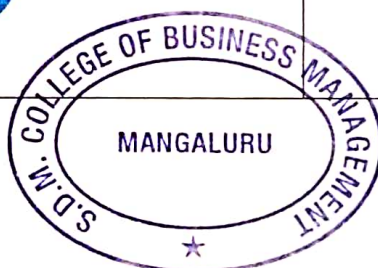
Analysis	Action Taken
 <p>65.8%</p> <p>29.4%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

## 13) Extra-curricular and co-curricular activities

Analysis	Action Taken
 <p>66.3%</p> <p>27.3%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

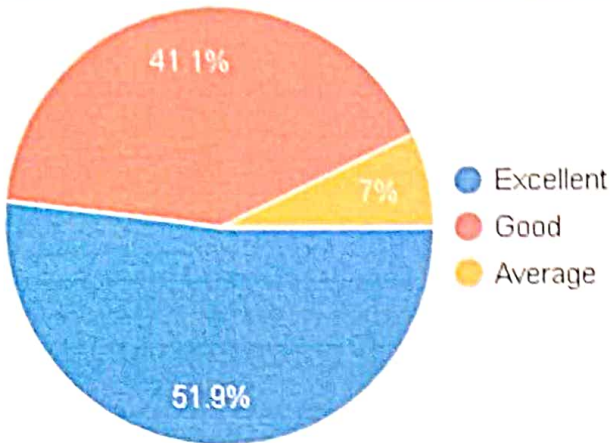
## 14) Opportunities for display of talents

Analysis	Action Taken
 <p>69.1%</p> <p>25.7%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. Students are encouraged to participate in the activities organized both within and outside the college.</p>

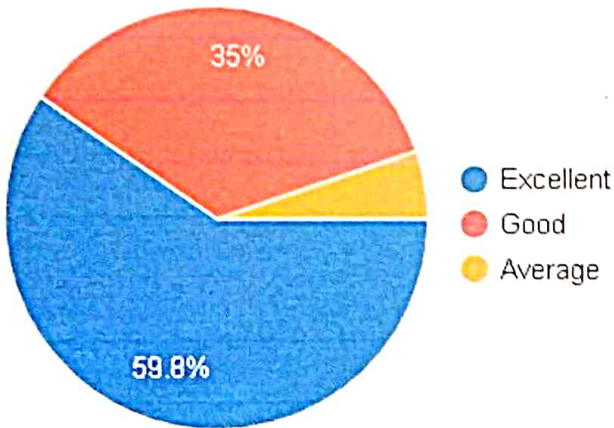




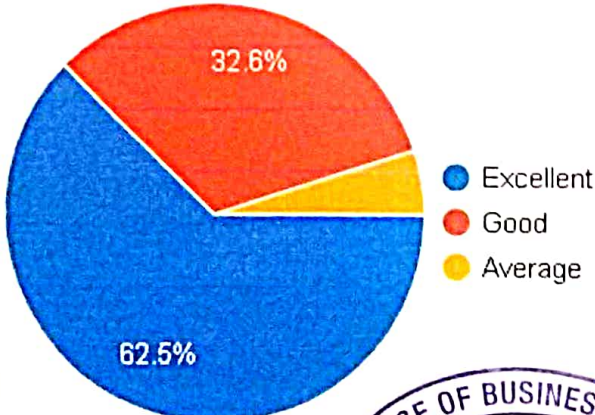
### 15) Provision of first-aid facility

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the first-aid facility provision. The chart is divided into three segments: a large blue segment representing 'Excellent' at 51.9%, a medium red segment representing 'Good' at 41.1%, and a small yellow segment representing 'Average' at 7%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. It is informed to keep first-aid box in all the staff rooms.</p>

### 16) Wall Magazine (Notice Boards)

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of wall magazines and notice boards. The chart is divided into three segments: a large blue segment representing 'Excellent' at 59.8%, a medium red segment representing 'Good' at 35%, and a small yellow segment representing 'Average' at 5%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter. In addition to this, for important communication students official WhatsApp group are formed.</p>

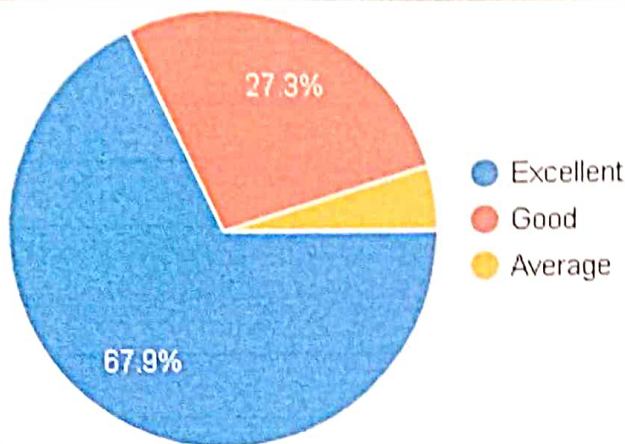
### 17) Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the overall campus ambiance and cleanliness. The chart is divided into three segments: a large blue segment representing 'Excellent' at 62.5%, a medium red segment representing 'Good' at 32.6%, and a small yellow segment representing 'Average' at 4.9%. A legend to the right of the chart identifies the colors: blue for Excellent, red for Good, and yellow for Average.</p>	<p>The Institution is satisfied with a performance in this parameter.</p>





# 18) The overall experience at SDMCBM

Analysis	Action Taken
 <p>67.9%</p> <p>27.3%</p> <p>● Excellent ● Good ● Average</p>	<p>The Institution is satisfied with a performance in this parameter. In order to provide the best learning experience, faculties and administration staffs are encouraged to provide all the necessary support.</p>



*manu*  
Principal  
Shri Dharmasthala Manjunatheshwara  
College of Business Management  
MANGALORE



# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU – 575 003 (DAKSHINA KANNADA)

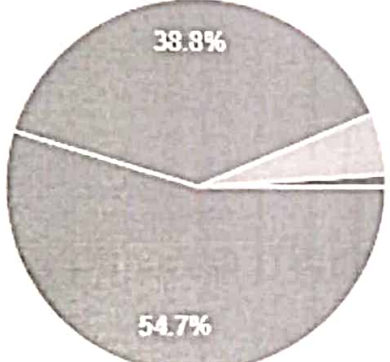
Office : 0824-2494186  
Principal : 0824-2496980

NAAC Reaccredited (2023)  
with 'A' Grade

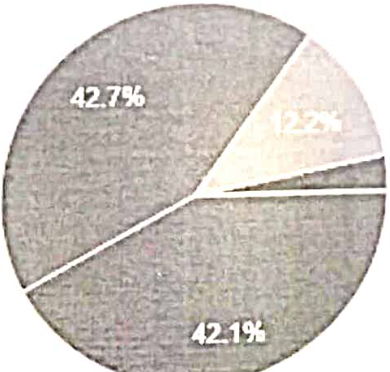
Fax : 0824-2494186  
Email : [sdmcbm@sdmcbm.ac.in](mailto:sdmcbm@sdmcbm.ac.in)  
Website : [www.sdm.ac.in](http://www.sdm.ac.in)

## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2022-23 ACTION TAKEN TEPORT

### 1) Helpfulness and interaction with faculties

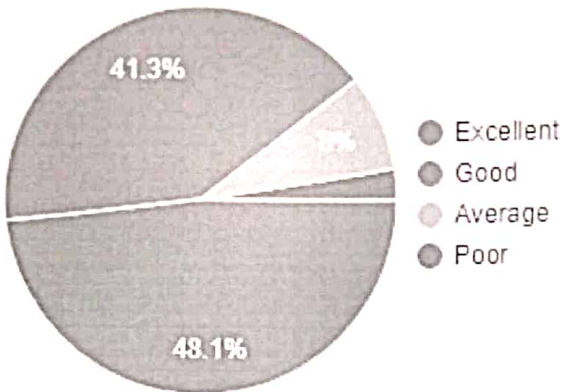
Analysis	Action Taken
 <p>● Excellent ● Good ● Average ● Poor</p>	The Institution is satisfied with a performance in this parameter. Teachers are helpful corporative and approachable because of which students have not experienced any problems in dealing with teachers. However in the staff meeting teachers have been constantly instructed to be more courteous to students.

### 2) College Office Support

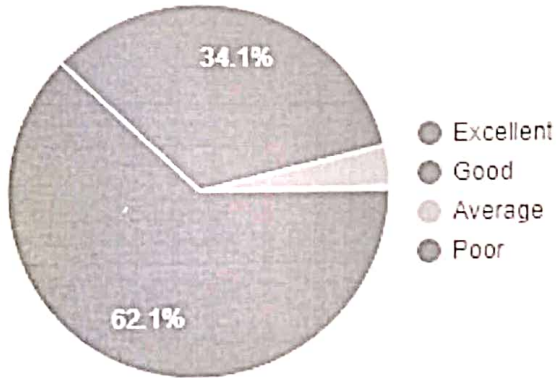
Analysis	Action Taken
 <p>● Excellent ● Good ● Average ● Poor</p>	The Institution is satisfied with a performance in this parameter. But of late some of the delays caused by the university seem to have perceived by the students as laps of the office staff. However administrative staffs have been constantly instructed to be more courteous to students.



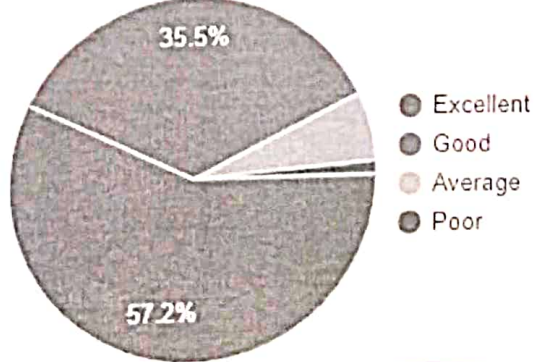
### 3) Computer Laboratory facilities made available

Analysis	Action Taken
 <p>41.3%</p> <p>48.1%</p> <p>7%</p> <p>3.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>Required number of computers are available in the lab. Lab assistants are instructed to be in the lab so that students can use the computer lab beyond the class hours.</p>

### 4) Library facilities available

Analysis	Action Taken
 <p>34.1%</p> <p>62.1%</p> <p>3.9%</p> <p>3.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. Books required by the students are made available in the library. Digital access to various resources also exists.</p>

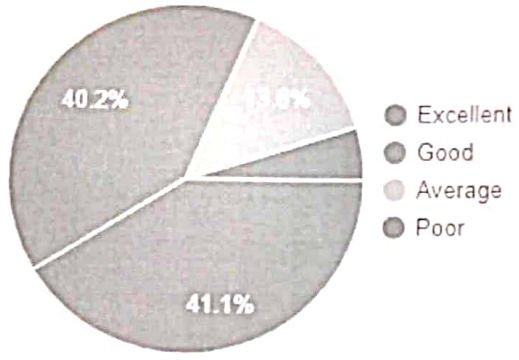
### 5) Helpfulness of Library staff

Analysis	Action Taken
 <p>35.5%</p> <p>57.2%</p> <p>3.9%</p> <p>3.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>All the necessary support facilities in the library are provided to the students. However library staffs are instructed to be more students friendly and helpful.</p>

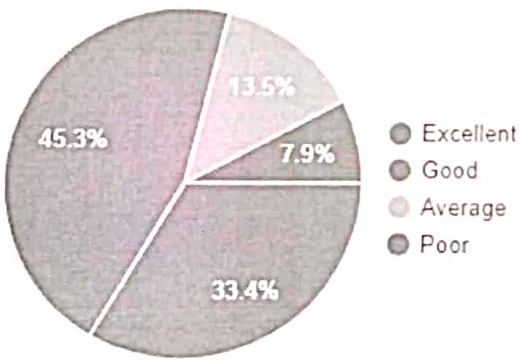




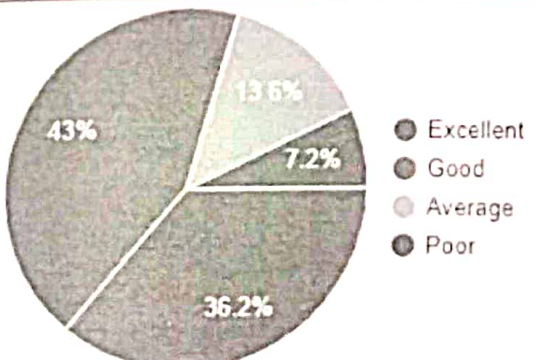
6) Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms

Analysis	Action Taken
 <p>40.2% 13.8% 41.1%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>Performance in this parameter needs to be improved as pointed out in the analysis. Administrative staffs in charge of infrastructure as been instructed to look into this matter. The concerned staff reported that maintains and repairs have been done.</p>

7) Canteen facilities available

Analysis	Action Taken
 <p>45.3% 13.5% 7.9% 33.4%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>There is an need to improve the performance in this parameter. Student welfare officer has given the field back about student dissatisfaction to the canteen owner. The management decided to give the contract to a different party.</p>

8) Availability and Maintenance of the toilets in the campus

Analysis	Action Taken
 <p>43% 13.6% 7.2% 36.2%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>There is an need to improve the performance in this parameter. Feed back as been conveyed to the maintenance incharge. He reported that instructions are given to carry out regular cleaning of washroom. A cleaning schedule for the same was also put up for their accountability.</p>



### 9) Availability of water/water cooler

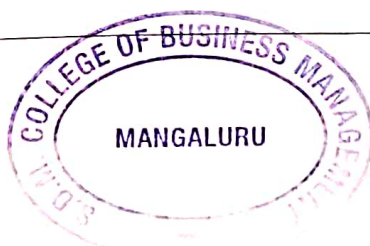
Analysis	Action Taken
<p>40.4% 33.7% 16.8% 9.1%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>Water coolers are provided on all floors. But during the break students get crowded. Hence class advisors were informed to instruct the students to fill water in their own water bottle so that regularity of visits are reduced and crowding is avoided.</p>

### 10) Facilities available at student center (Learning Resource Center, Xerox etc)

Analysis	Action Taken
<p>60% 35.8% 3.8% 0.4%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. However constant instructions are given to the operators to be more students friendly.</p>

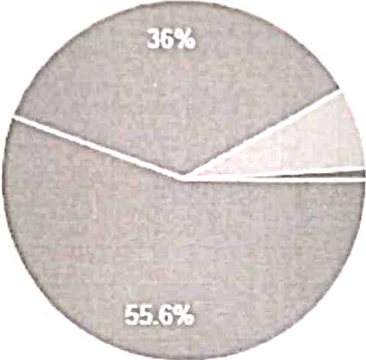
### 11) Sports facilities

Analysis	Action Taken
<p>43.9% 37.8% 11.5% 6.8%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution has taken cognizance of this parameter but has college is located in the heart of the city the scope of providing in campus sports facilities are limited. Hence physical director has been instructed to higher the stadium and also use the grounds of other institution on the basis of good will.</p>

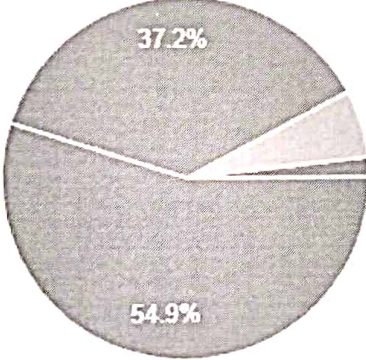




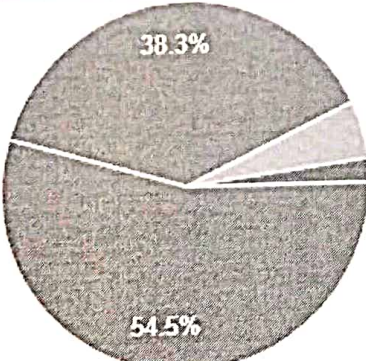
## 12) Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

## 13) Extra-curricular and co-curricular activities

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

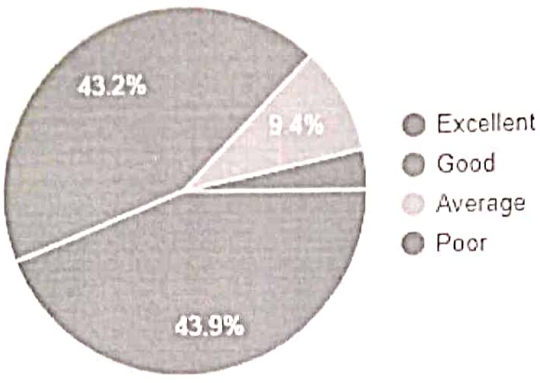
## 14) Opportunities for display of talents

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter. Students are encouraged to participate in the activities organized both within and outside the college.</p>

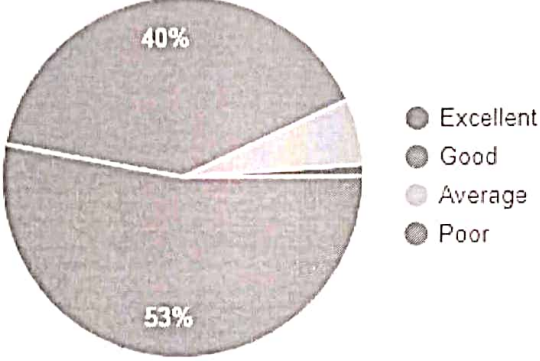




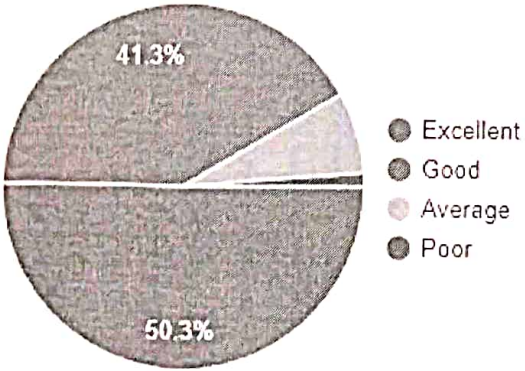
### 15) Provision of first-aid facility

Analysis	Action Taken
 <p>43.2%</p> <p>9.4%</p> <p>43.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	The Institution is satisfied with a performance in this parameter.

### 16) Wall Magazine (Notice Boards)

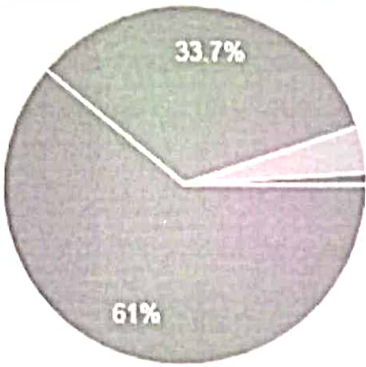
Analysis	Action Taken
 <p>40%</p> <p>53%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	The Institution is satisfied with a performance in this parameter. In addition to this, for important communication students official whatsapp group are formed.

### 17) Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>41.3%</p> <p>50.3%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	The Institution is satisfied with a performance in this parameter.



18) The overall experience at SDMCBM

Analysis	Action Taken
 <p>61%</p> <p>33.7%</p> <ul style="list-style-type: none"> <li>● Excellent</li> <li>● Good</li> <li>● Average</li> <li>● Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. In order to provide the best learning experience, faculties and administration staffs are encouraged to provide all the necessary support.</p>



*[Signature]*  
Principal  
Shri Dharmasthala Manjunatheswarar  
College of Business Management  
MANGALORE.



# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU – 575 003 (DAKSHINA KANNADA)

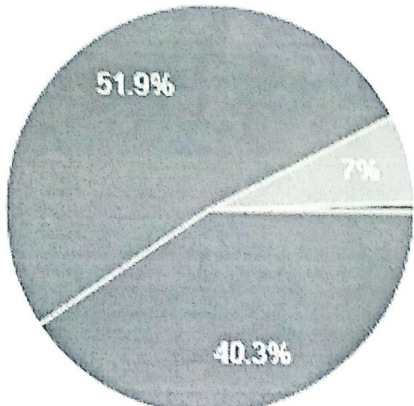
Office : 0824-2494186  
Principal : 0824-2496980

NAAC Reaccredited (2017)  
with 'A' Grade

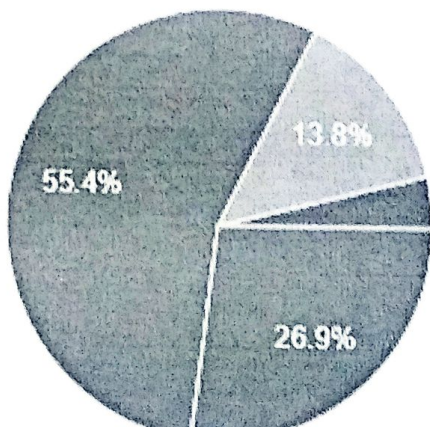
Fax : 0824-2494186  
Email : sdmcmb@sdmcmb.ac.in  
Website : www.sdmc.ac.in

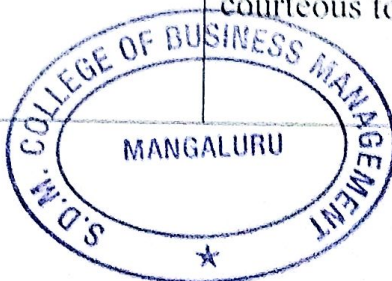
## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2021-22

### 1) Helpfulness and interaction with faculties

Analysis	Action Taken
 <ul style="list-style-type: none"><li>Excellent</li><li>Good</li><li>Average</li><li>Poor</li></ul>	The Institution is satisfied with a performance in this parameter. Teachers are helpful corporate and approachable because of which students have not experienced any problems in dealing with teachers. However in the staff meeting teachers have been constantly instructed to be more courteous to students.

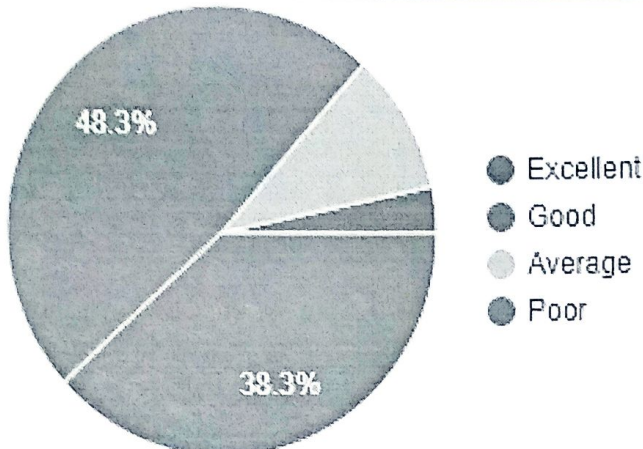
### 2) College Office Support

Analysis	Action Taken
 <ul style="list-style-type: none"><li>Excellent</li><li>Good</li><li>Average</li><li>Poor</li></ul>	The Institution is satisfied with a performance in this parameter. But of late some of the delays caused by the university seem to have perceived by the students as laps of the office staff. However administrative staffs have been constantly instructed to be more courteous to students.

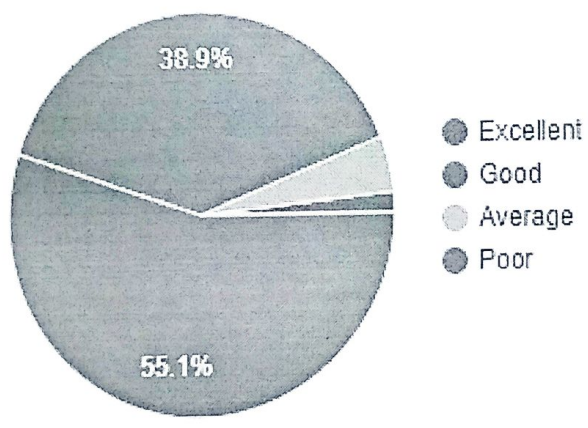




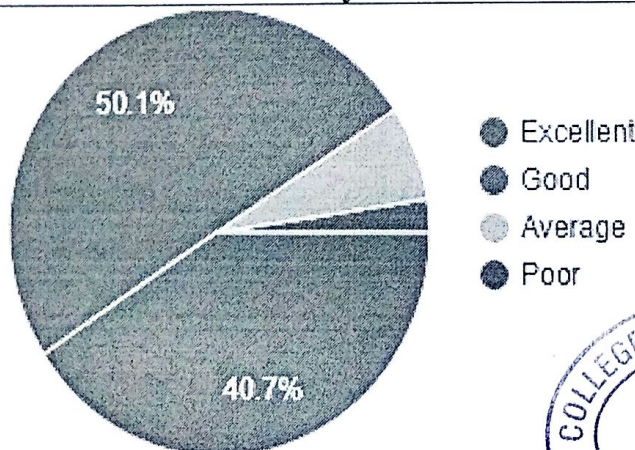
### 3) Computer Laboratory facilities made available

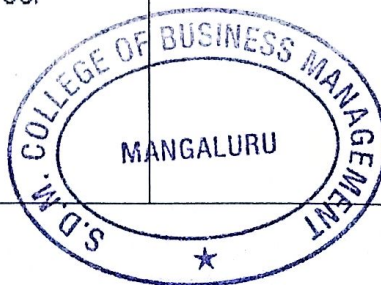
Analysis	Action Taken
 <p>48.3%</p> <p>38.3%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>Required number of computers are available in the lab. Lab assistants are instructed to be in the lab so that students can use the computer lab beyond the class hours.</p>

### 4) Library facilities available

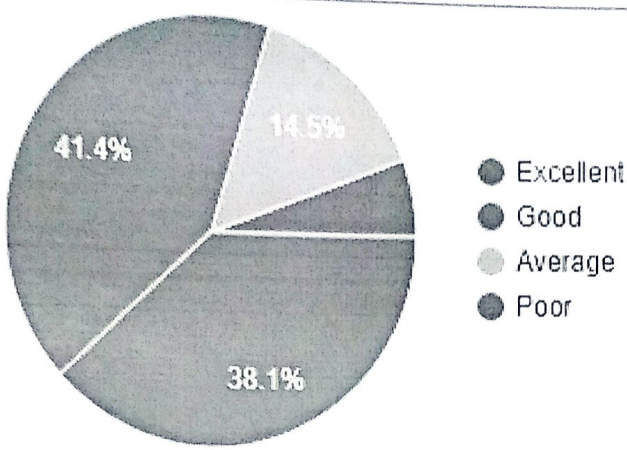
Analysis	Action Taken
 <p>38.9%</p> <p>55.1%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. Books required by the students are made available in the library. Digital access to various resources also exists.</p>

### 5) Helpfulness of Library staff

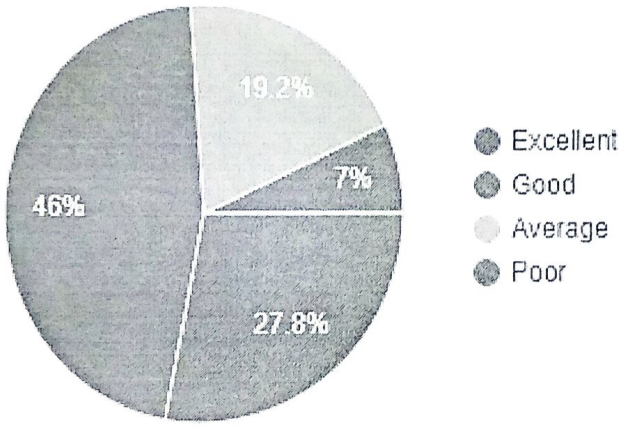
Analysis	Action Taken
 <p>50.1%</p> <p>40.7%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>All the necessary support facilities in the library are provided to the students. However library staffs are instructed to be more students friendly and helpful.</p>



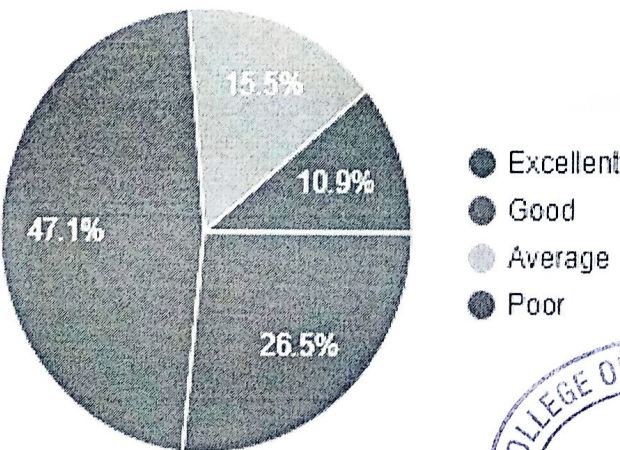
6) Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms

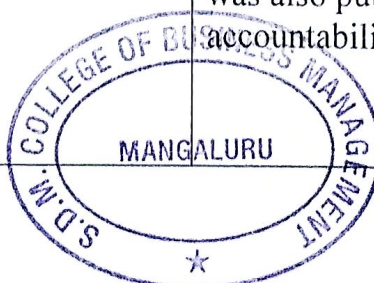
Analysis	Action Taken
 <p>41.4% 38.1% 14.5% 7.0%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>Performance in this parameter needs to be improved as pointed out in the analysis. Administrative staffs in charge of infrastructure as been instructed to look into this matter. The concerned staff reported that maintains and repairs have been done.</p>

7) Canteen facilities available

Analysis	Action Taken
 <p>46% 27.8% 19.2% 7%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>There is an need to improve the performance in this parameter. Student welfare officer has given the field back about student dissatisfaction to the canteen owner. The management decided to give the contract to a different party.</p>

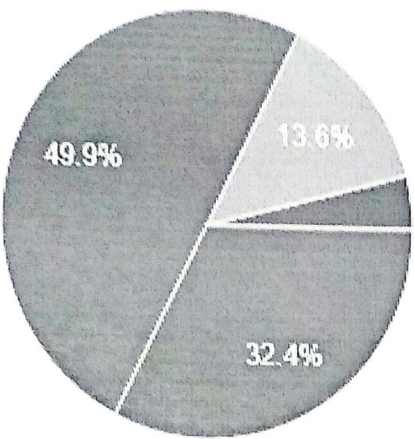
8) Availability and Maintenance of the toilets in the campus

Analysis	Action Taken
 <p>47.1% 26.5% 15.5% 10.9%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>There is an need to improve the performance in this parameter. Feed back as been conveyed to the maintenance incharge. He reported that instructions are given to carry out regular cleaning of washroom. A cleaning schedule for the same was also put up for their accountability.</p>

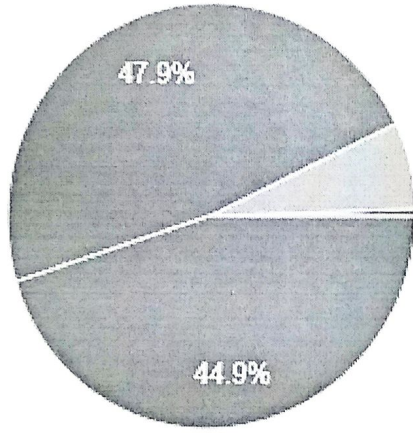




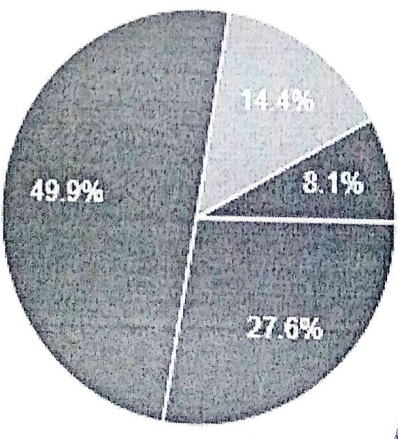
### 9) Availability of water/water cooler

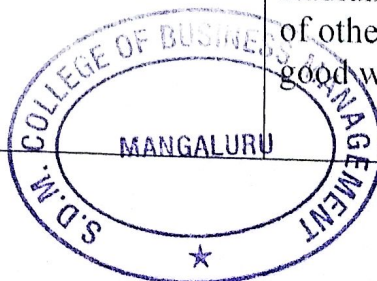
Analysis	Action Taken
 <p>49.9%</p> <p>32.4%</p> <p>13.6%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>Water coolers are provided on all floors. But during the break students get crowded. Hence class advisors were informed to instruct the students to fill water in their own water bottle so that regularity of visits are reduced and crowding is avoided.</p>

### 10) Facilities available at student center (Learning Resource Center, Xerox etc)

Analysis	Action Taken
 <p>47.9%</p> <p>44.9%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>The Institution is satisfied with a performance in this parameter. However constant instructions are given to the operators to be more students friendly.</p>

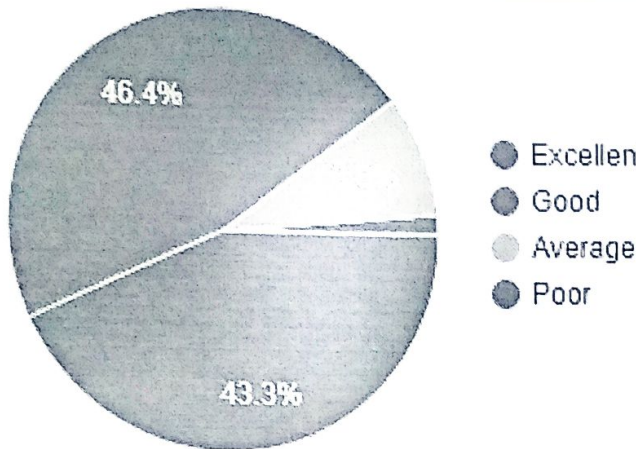
### 11) Sports facilities

Analysis	Action Taken
 <p>49.9%</p> <p>27.6%</p> <p>14.4%</p> <p>8.1%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>The Institution has taken cognizance of this parameter but as college is located in the heart of the city the scope of providing in campus sports facilities are limited. Hence physical director has been instructed to higher the stadium and also use the grounds of other institution on the basis of good will.</p>

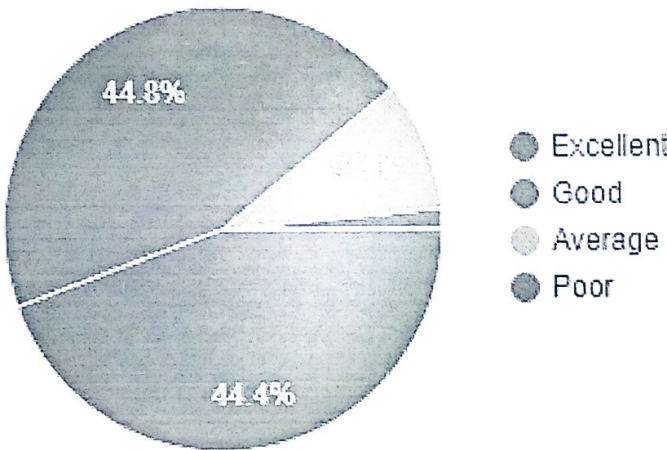




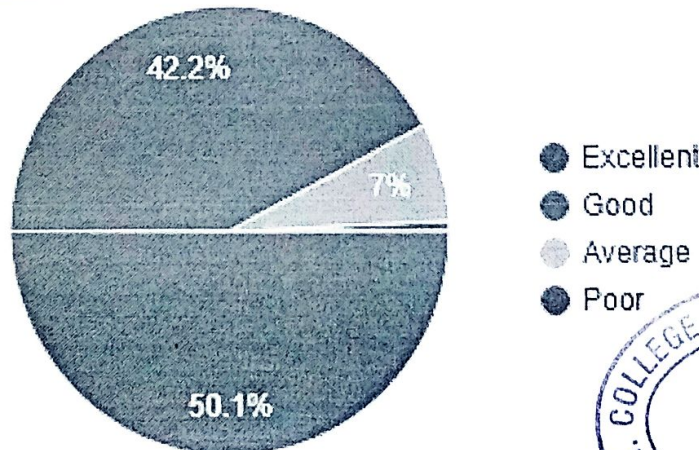
## 12) Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

Analysis	Action Taken
 <p>A pie chart showing the analysis of activities. The chart is divided into four segments: 'Excellent' (46.4%, dark blue), 'Good' (43.3%, medium blue), 'Average' (a small light blue segment), and 'Poor' (a very small dark blue segment). A legend to the right of the chart identifies the colors: Excellent (dark blue), Good (medium blue), Average (light blue), and Poor (dark blue).</p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

## 13) Extra-curricular and co-curricular activities

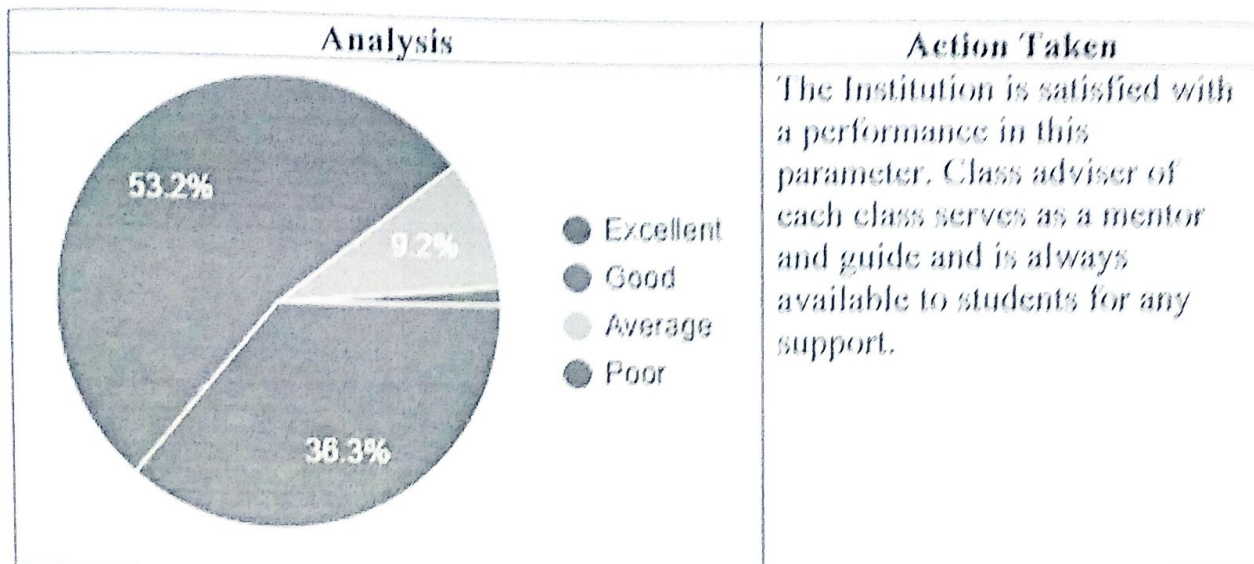
Analysis	Action Taken
 <p>A pie chart showing the analysis of extra-curricular and co-curricular activities. The chart is divided into four segments: 'Excellent' (44.8%, dark blue), 'Good' (44.4%, medium blue), 'Average' (a small light blue segment), and 'Poor' (a very small dark blue segment). A legend to the right of the chart identifies the colors: Excellent (dark blue), Good (medium blue), Average (light blue), and Poor (dark blue).</p>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

## 14) Opportunities for display of talents

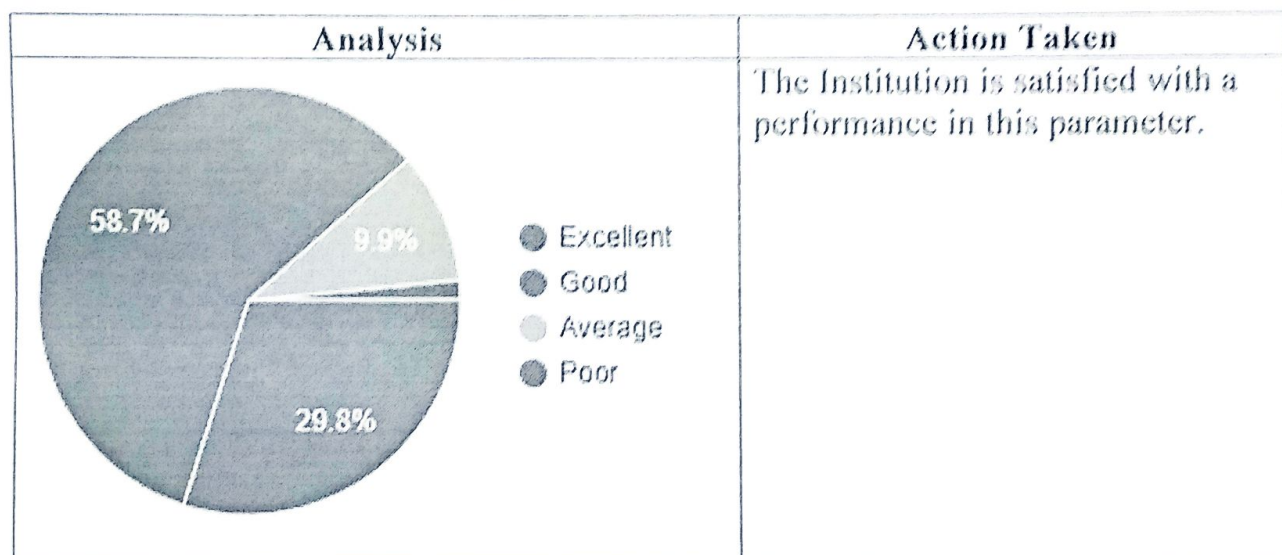
Analysis	Action Taken
 <p>A pie chart showing the analysis of opportunities for display of talents. The chart is divided into four segments: 'Excellent' (42.2%, dark blue), 'Good' (50.1%, medium blue), 'Average' (7%, light blue), and 'Poor' (a very small dark blue segment). A legend to the right of the chart identifies the colors: Excellent (dark blue), Good (medium blue), Average (light blue), and Poor (dark blue).</p>	<p>The Institution is satisfied with a performance in this parameter. Students are encouraged to participate in the activities organized both within and outside the college.</p>



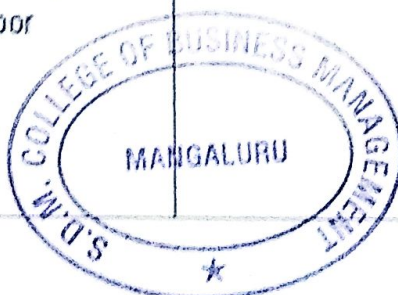
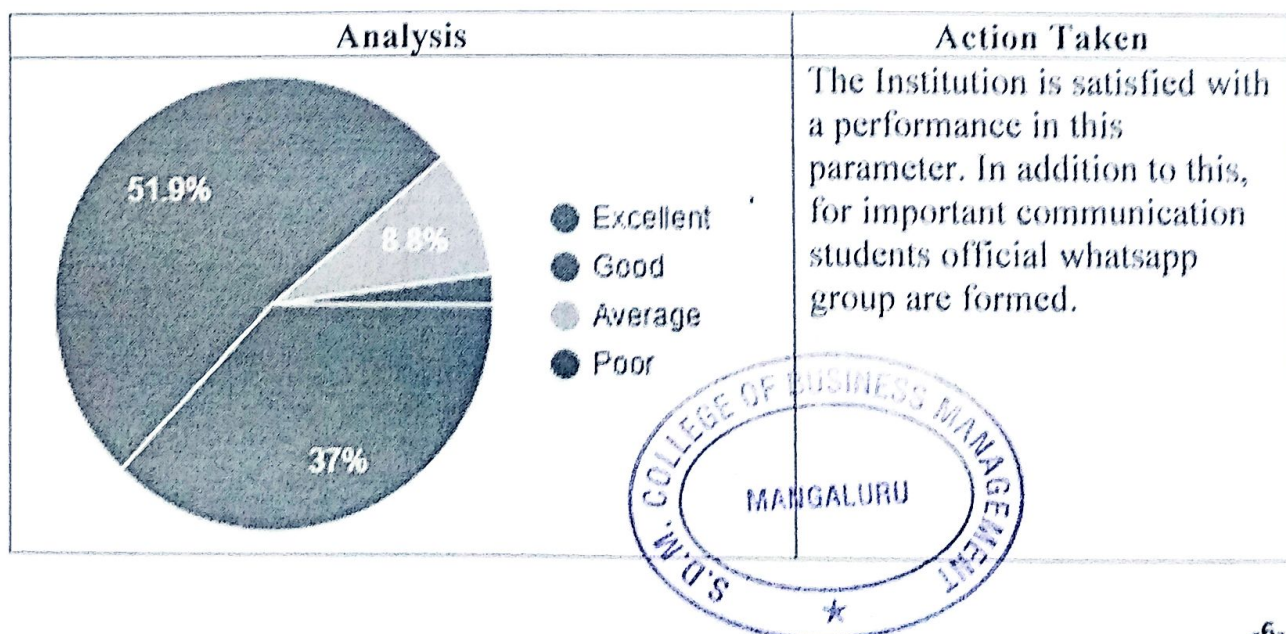
### 15) Personal attention to students



### 16) Provision of first-aid facility

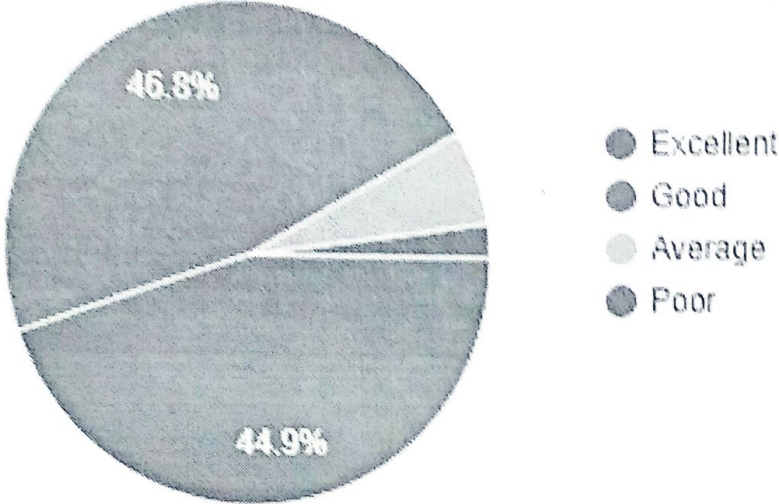


### 17) Wall Magazine (Notice Boards)

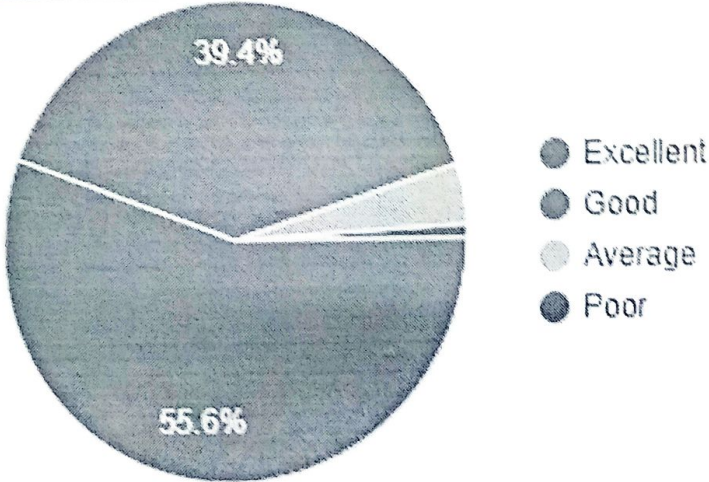





### 18) Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of campus ambiance and cleanliness. The chart is divided into four segments: 'Excellent' (46.8%, dark grey), 'Good' (44.9%, medium grey), 'Average' (light grey), and 'Poor' (very light grey). A legend to the right of the chart identifies these categories with corresponding colored circles.</p>	<p>The Institution is satisfied with a performance in this parameter.</p>

### 19) The overall experience at SDMCBM

Analysis	Action Taken
 <p>A pie chart illustrating the analysis of the overall experience at SDMCBM. The chart is divided into four segments: 'Excellent' (39.4%, dark grey), 'Good' (55.6%, medium grey), 'Average' (light grey), and 'Poor' (very light grey). A legend to the right of the chart identifies these categories with corresponding colored circles.</p>	<p>The Institution is satisfied with a performance in this parameter. In order to provide the best learning experience, faculties and administration staffs are encouraged to provide all the necessary support.</p>

  
 Principal  
 Shri Dharmasthala Manjunatheshwara  
 College of Business Management  
 MANDALORE





# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU – 575 003 (DAKSHINA KANNADA)

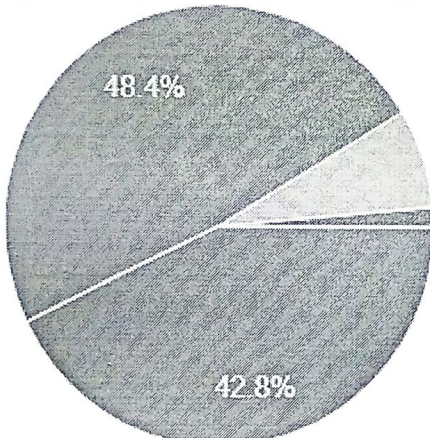
Office : 0824-2494186  
Principal : 0824-2496980

NAAC Reaccredited (2017)  
with 'A' Grade

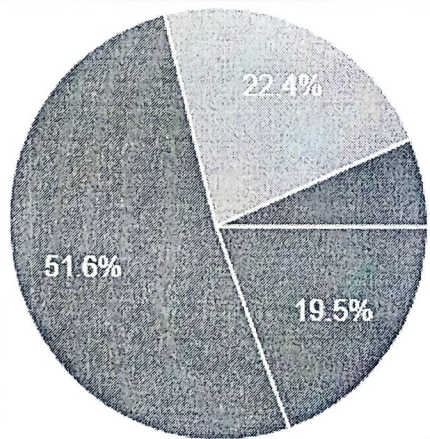
Fax : 0824-2494186  
Email : [sdmcbm@sdmcbm.ac.in](mailto:sdmcbm@sdmcbm.ac.in)  
Website : [www.sdm.ac.in](http://www.sdm.ac.in)

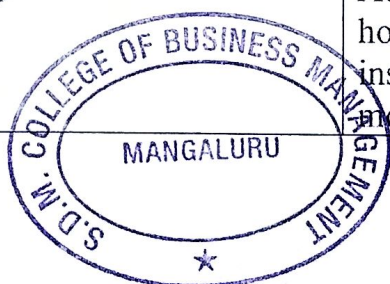
## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2020-21

### Helpfulness and interaction with faculties

Analysis	Action Taken
 <p>48.4%</p> <p>42.8%</p> <ul style="list-style-type: none"><li>Excellent</li><li>Good</li><li>Average</li><li>Poor</li></ul>	With regard to performance in this parameter, the Institution is pleased. Because teachers are friendly and helpful, students have never had any issues when interacting with them. Online courses were held systematically. Staff members are continually being reminded to treat students with more veneration.

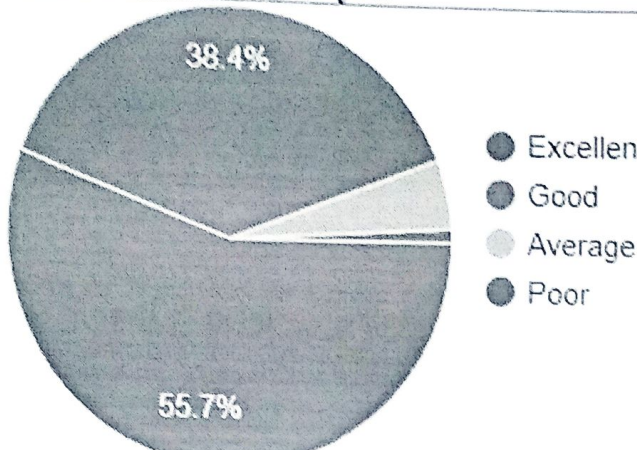
### College Office Support

Analysis	Action Taken
 <p>51.6%</p> <p>22.4%</p> <p>19.5%</p> <ul style="list-style-type: none"><li>Excellent</li><li>Good</li><li>Average</li><li>Poor</li></ul>	With regard to performance in this parameter, the Institution is pleased. However, recent delays at the university appear to have been misunderstood by some students as office staff lapses. Due to the pandemic, there was a spotty internet signal in several administrative staff residences. Administrative staffs have, however, consistently received instructions to treat pupils with more courteous.

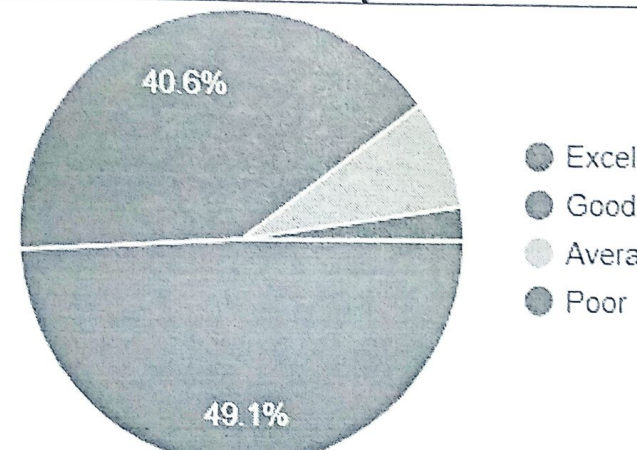




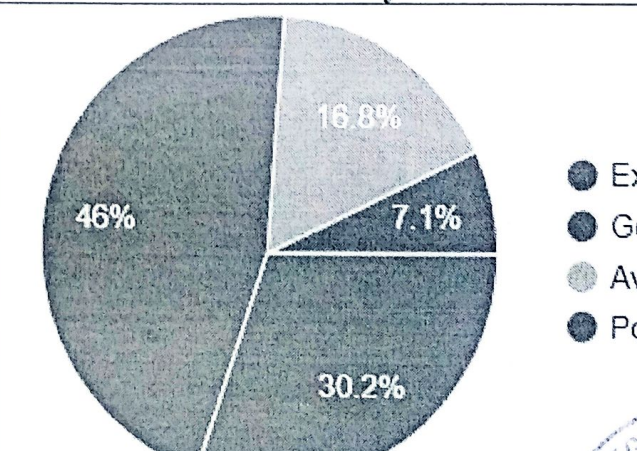
### Library facilities available

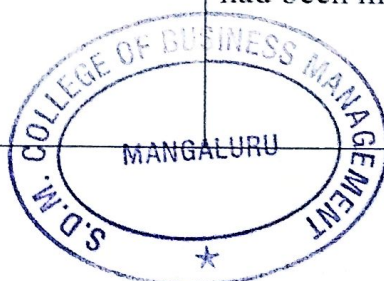
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>Performance in this parameter meets the Institution's expectations. There are books available in the library that the students need. Various resources are also accessible digitally through college website. Staff members are instructed to send the material through Googler Classroom.</p>

### Helpfulness of Library staff

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The pupils have access to all the resources they need in the library. However, library staff members are being told to be friendlier and more accommodating to students.</p>

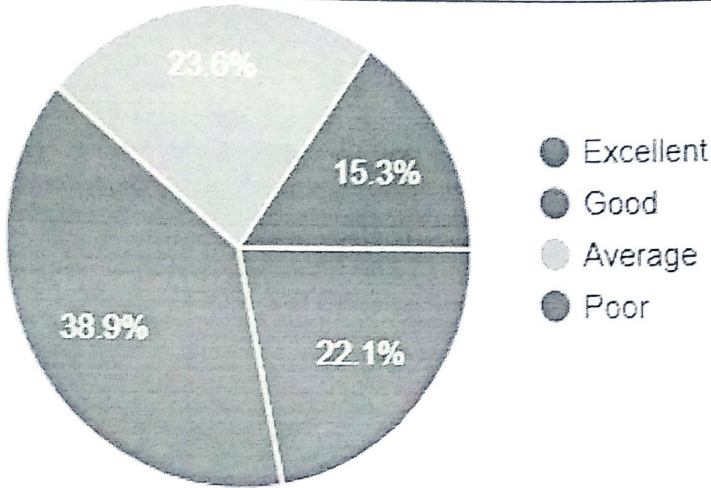
### Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>As the analysis indicates, performance for this metric needs to be improved. maintenance in-charge staff has been directed to check and investigate this issue. The staff in-charge reported that maintenance and repairs had been made.</p>

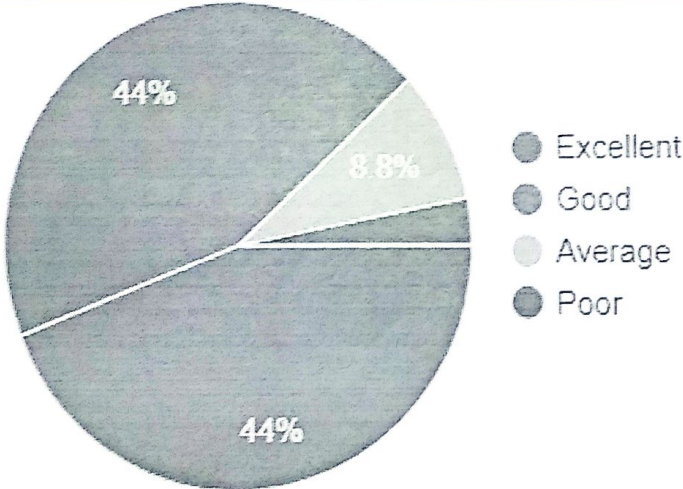




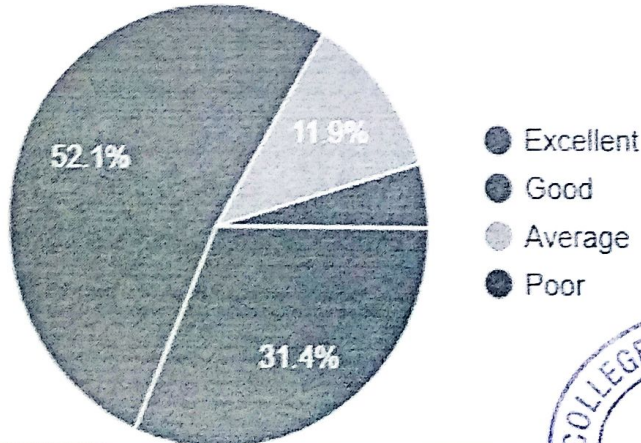
### Availability and Maintenance of the toilets in the campus

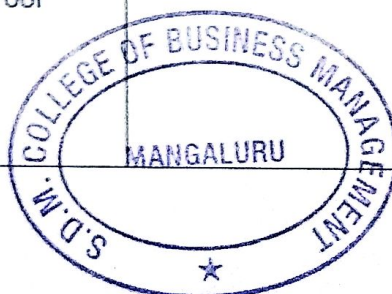
Analysis	Action Taken
 <p>38.9% 23.6% 15.3% 22.1%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>The performance of this parameter needs to be improved. Feedback was sent to the maintenance in-charge. He stated that instructions were given to conduct routine washrooms cleaning. For their responsibility, a cleaning schedule was also prepared for the same.</p>

### Facilities available at student center (Learning Resource Center, Xerox etc)

Analysis	Action Taken
 <p>44% 8.8% 44%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>The Institution is satisfied with a performance in this parameter. However constant instructions are given to the operators to be more students friendly.</p>

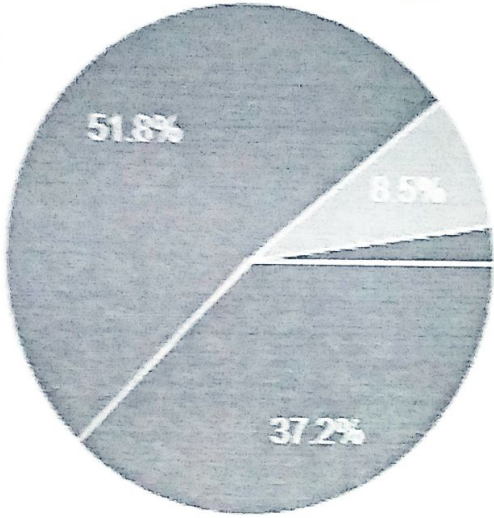
### Personal attention to students

Analysis	Action Taken
 <p>52.1% 11.9% 31.4%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>The Institution is satisfied with a performance in this parameter. Class adviser of each class serves as a mentor and guide and is always available to students for any support.</p>

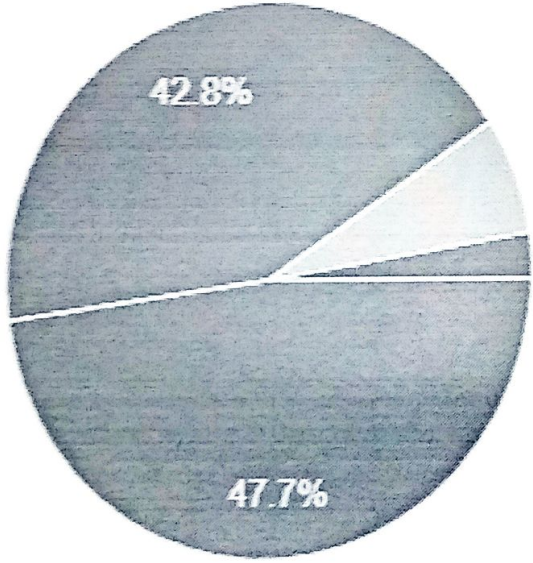




## Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>51.8%</p> <p>37.2%</p> <p>8.5%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter.</p>

## The overall experience at SDMCBM

Analysis	Action Taken
 <p>42.8%</p> <p>47.7%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is pleased with the performance in this parameter. Faculty and administrative staffs are urged to offer all essential assistance in order to offer the greatest learning environment.</p>

  
 Principal  
 Shri Dharmasthota Manjunatheshwara  
 College of Business Management  
 MANGALORE.



# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU – 575 003 (DAKSHINA KANNADA)

Office : 0824-2494186  
Principal : 0824-2496980

NAAC Reaccredited (2017)  
with 'A' Grade

Fax : 0824-2494186  
Email : [sdmcbm@sdmcbm.ac.in](mailto:sdmcbm@sdmcbm.ac.in)  
Website : [www.sdm.ac.in](http://www.sdm.ac.in)

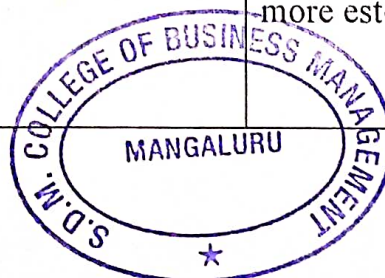
## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2019-20

### Helpfulness and interaction with faculties

Analysis	Action Taken
<p>● Excellent ● Good ● Average ● Poor</p>	The Institution is pleased with how this parameter performed. Students have not encountered any issues when interacting with faculties because they are personable and helpful. Teachers have, however, consistently informed to be more kind to students at staff meetings.

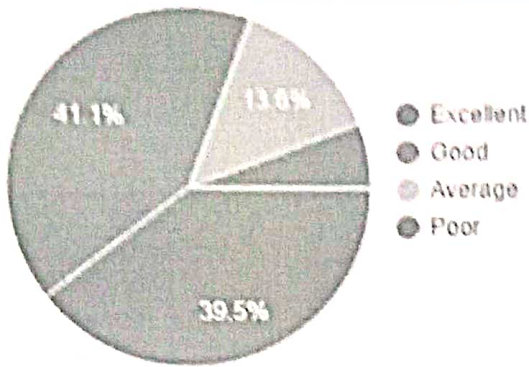
### College Office Support

Analysis	Action Taken
<p>● Excellent ● Good ● Average ● Poor</p>	The Institution is pleased with how this parameter performed. But recently, some of the university's delays seem to have been misunderstood by the students as office staff lapses. However, administrative staff has consistently been told to treat students with more esteem.

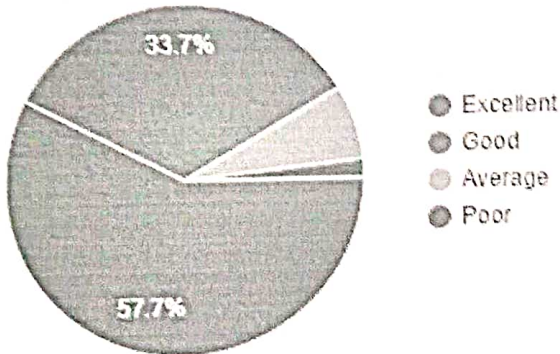




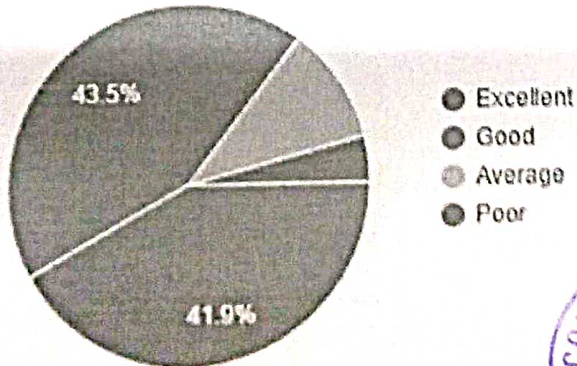
### Computer Laboratory facilities made available

Analysis	Action Taken
 <p>41.1% 13.6% 39.5%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The lab has the necessary number of computers. In order to allow students to use the computer lab after class hours, lab assistants are instructed to remain in the space.</p>

### Library facilities available

Analysis	Action Taken
 <p>33.7% 57.7%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>With regard to performance in this parameter, the Institution is pleased. The library has books that the students need. There is also access to many resources digitally.</p>

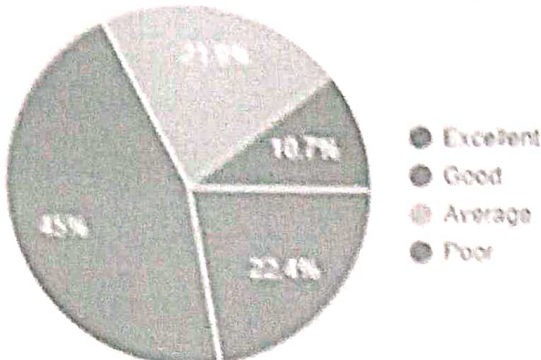
### Helpfulness of Library staff

Analysis	Action Taken
 <p>43.5% 41.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The students have access to all the resources they need in the library. However, library staff members are being told to be friendlier and more accommodating to students.</p>

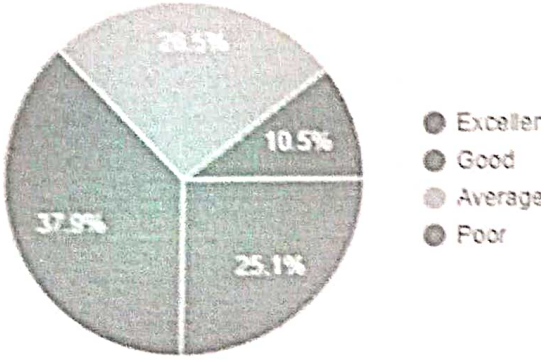




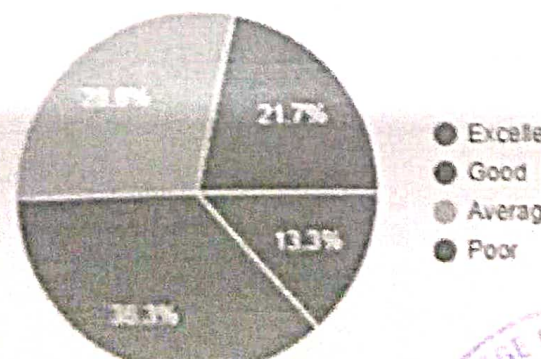
### Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms

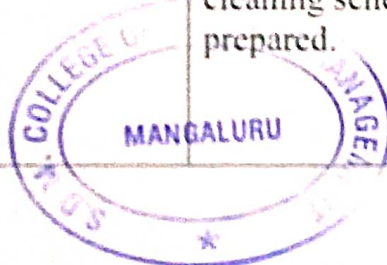
Analysis	Action Taken
 <p>● Excellent ● Good ● Average ● Poor</p>	<p>In light of the analysis's findings, performance for this metric has to be improved. Infrastructure-related administrative staff have been given the task of looking into this. It has been maintained and repaired.</p>

### Canteen facilities available

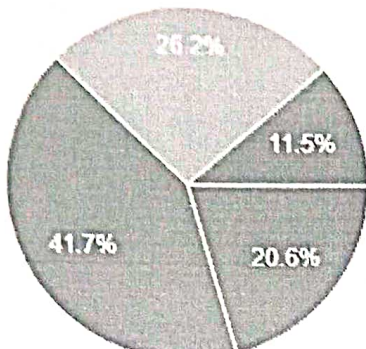
Analysis	Action Taken
 <p>● Excellent ● Good ● Average ● Poor</p>	<p>It is necessary to boost this parameter's performance. The canteen owner has received information from the student welfare officer regarding student unhappiness. The administration chose to award the contract to a different party if necessary.</p>

### Availability and Maintenance of the toilets in the campus

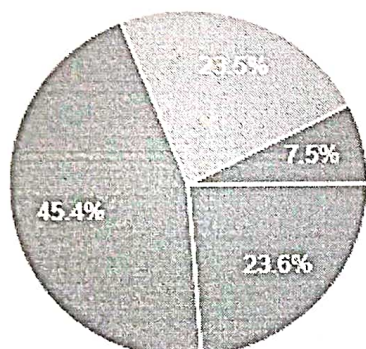
Analysis	Action Taken
 <p>● Excellent ● Good ● Average ● Poor</p>	<p>Improvements must be made to this parameter's performance. The maintenance supervisor has been informed of feedback. According to what he said, orders are issued to perform routine washrooms cleaning. For their responsibility, a cleaning schedule was also prepared.</p>



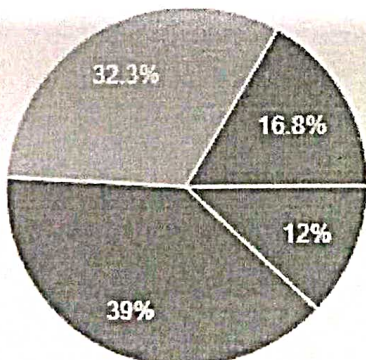
### Availability of water/water cooler

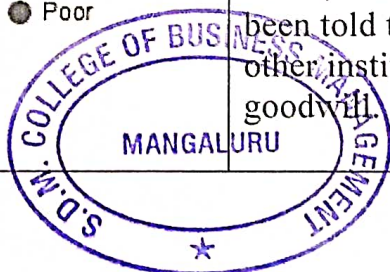
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>On all floors, water coolers are available. Students, however, get overcrowded over the break time. To prevent crowding and limit the frequency of visits, class advisors were instructed to advise the students to fill their own water bottles.</p>

### Facilities available at student center (Learning Resource Center, Xerox etc)

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>With regard to performance in this parameter, the Institution is pleased. To be more student-friendly, the operators are continuously given instructions.</p>

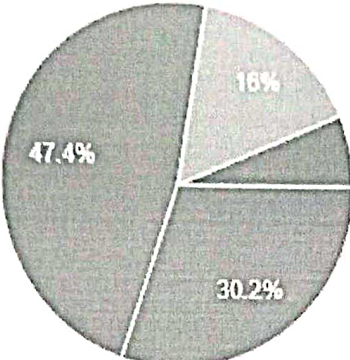
### Sports facilities

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The institution has taken note of this factor, however because the college is situated in the centre of the city, there are few options for on-campus sports facilities. As a result, the physical director has been told to utilise the stadium and other institution's grounds out of goodwill.</p>

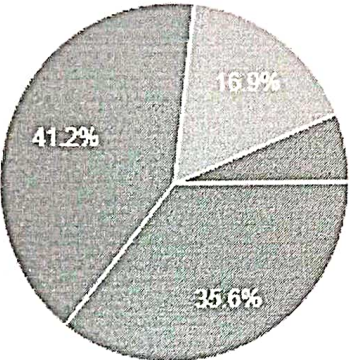




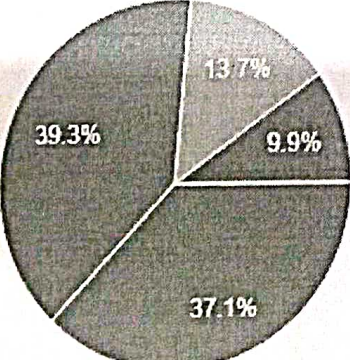
## Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

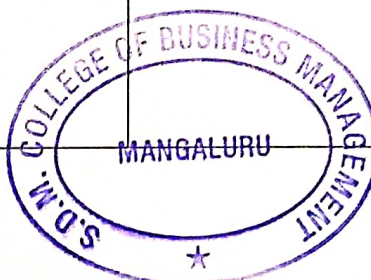
Analysis	Action Taken
 <p>47.4%</p> <p>30.2%</p> <p>16%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>Performance in this parameter meets the Institution's expectations. There are many chances at the college for activities that support holistic development.</p>

## Extra-curricular and co-curricular activities

Analysis	Action Taken
 <p>41.2%</p> <p>35.6%</p> <p>16.9%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>The Institution is pleased with how this parameter performed. The college offers lots of chances for activities that support overall growth of students.</p>

## Opportunities for display of talents

Analysis	Action Taken
 <p>39.3%</p> <p>37.1%</p> <p>13.7%</p> <p>9.9%</p> <p>● Excellent ● Good ● Average ● Poor</p>	<p>With regard to performance in this parameter, the Institution is pleased. The activities planned both inside and outside of the college are encouraged for students to take part in.</p>



### Personal attention to students

Analysis	Action Taken
<p>50.2% 22.5% 7% 20.3%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>With regard to performance in this parameter, the Institution is pleased. Each class's class adviser acts as a mentor and a guide and is constantly on hand to assist pupils as needed.</p>

### Provision of first-aid facility

Analysis	Action Taken
<p>50.5% 28.5% 5% 16.1%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter.</p>

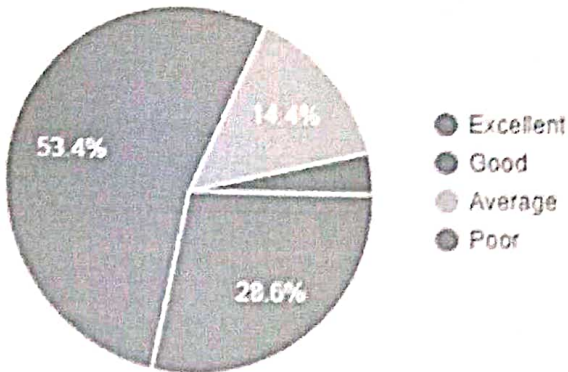
### Wall Magazine (Notice Boards)

Analysis	Action Taken
<p>47.1% 18.2% 5% 29.6%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is pleased with the performance in this parameter. Additionally, a formal WhatsApp group for students is created for critical communications.</p>

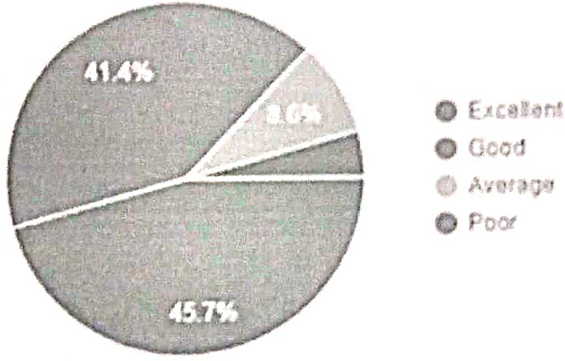




## Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>53.4%</p> <p>28.6%</p> <p>14.4%</p> <p>● Excellent ● Good ● Average ● Poor</p>	The Institution is satisfied with a performance in this parameter.

## The overall experience at SDMCBM

Analysis	Action Taken
 <p>41.4%</p> <p>45.7%</p> <p>8.6%</p> <p>● Excellent ● Good ● Average ● Poor</p>	Performance in this parameter meets the Institution's expectations. Faculty members and administrative staffs are urged to offer all required assistance in order to deliver the greatest learning environment.

*[Signature]*  
Principal  
Shri Dharmasthala Manjunatheshwara  
College of Business Management  
MANGALORE.



# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU - 575 003 (DAKSHINA KANNADA)

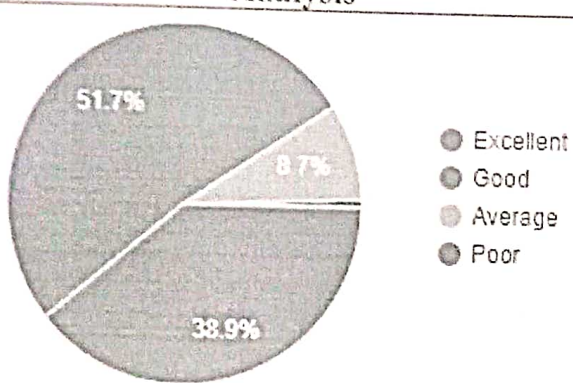
Office : 0824 2494186  
Principal : 0824 2496080

NAAC Reaccredited (2017)  
with 'A' Grade

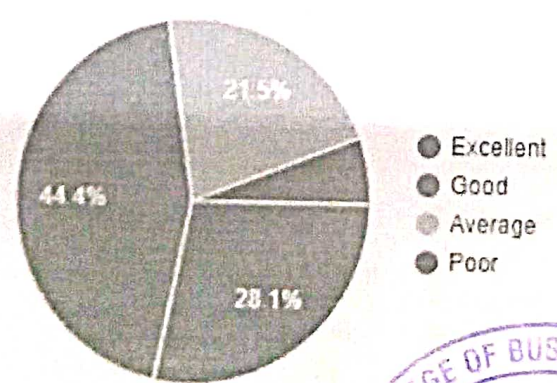
Fax : 0824 2494186  
Email : [admcbrm@sdmcbrm.ac.in](mailto:admcbrm@sdmcbrm.ac.in)  
Website : [www.sdmcbrm.ac.in](http://www.sdmcbrm.ac.in)

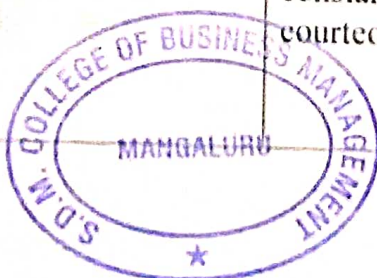
## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2018-19

### Helpfulness and interaction with faculties

Analysis	Action Taken
 <p>51.7%</p> <p>8.7%</p> <p>38.9%</p> <ul style="list-style-type: none"><li>● Excellent</li><li>● Good</li><li>● Average</li><li>● Poor</li></ul>	The Institution is satisfied with a performance in this parameter. Teachers are helpful corporate and approachable because of which students have not experienced any problems in dealing with teachers. However, in the staff meeting teachers have been constantly instructed to be more courteous to students.

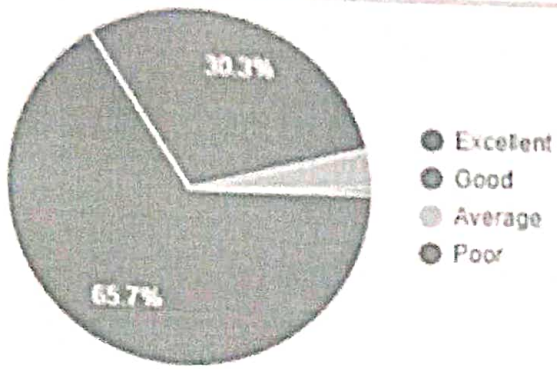
### College Office Support

Analysis	Action Taken
 <p>44.4%</p> <p>21.5%</p> <p>28.1%</p> <ul style="list-style-type: none"><li>● Excellent</li><li>● Good</li><li>● Average</li><li>● Poor</li></ul>	The Institution is satisfied with a performance in this parameter. But of late, some of the delays caused by the university seem to have perceived by the students as laps of the office staff. However administrative staffs have been constantly instructed to be more courteous with students.

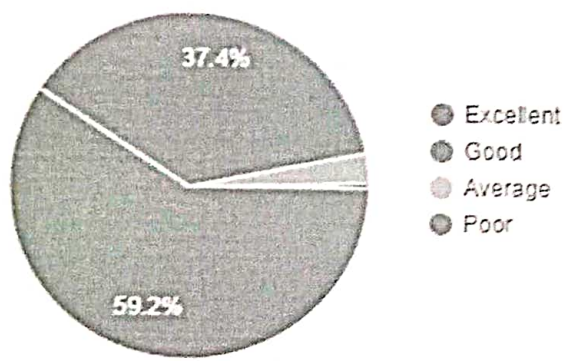




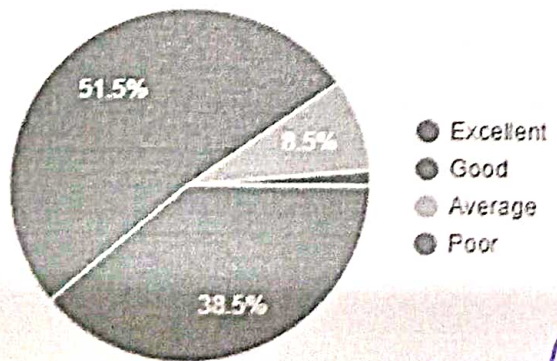
### Computer Laboratory facilities made available

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>There are enough computers in the lab to meet the needs. So that students can use the computer lab outside of class hours, lab assistants are instructed to be present in the lab.</p>

### Library facilities available

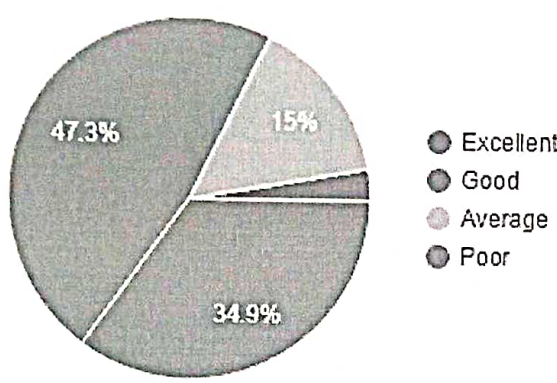
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. The library provides the pupils with the books they need. There is also digital access to numerous resources.</p>

### Helpfulness of Library staff

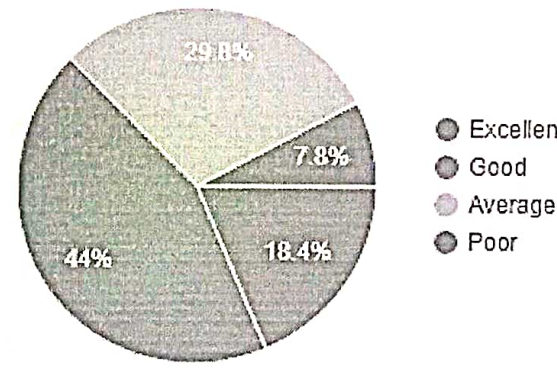
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>Students have access to all the required assistance resources in the library. However, library staffs are instructed to be more students friendly and helpful.</p>



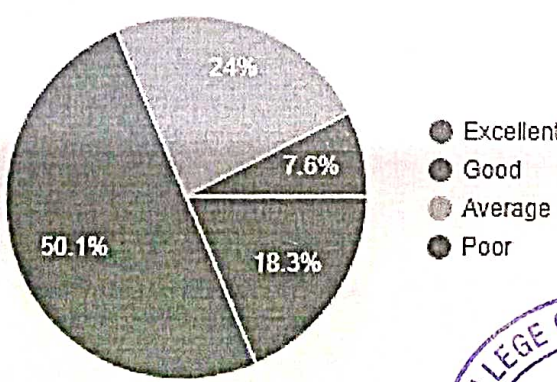
### Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms

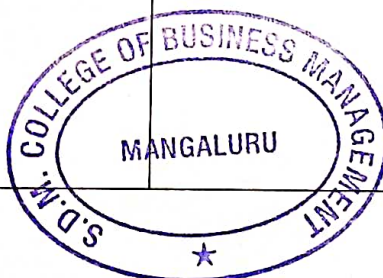
Analysis	Action Taken
 <p>47.3% 34.9% 15% 2.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>According to the analysis, performance for this metric needs to be improved. Infrastructure-related administrative staff in-charge has been directed to look into this issue. He confirmed that maintenance and repairs had been made.</p>

### Canteen facilities available

Analysis	Action Taken
 <p>44% 18.4% 29.8% 7.8%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>There is a need to improve the performance in this parameter. Student welfare officer has given the field back about student dissatisfaction to the canteen owner. The management decided to give the contract to a different party.</p>

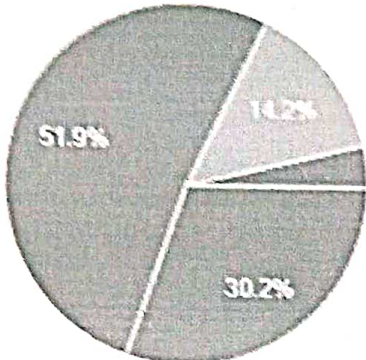
### Availability and Maintenance of the toilets in the campus

Analysis	Action Taken
 <p>50.1% 18.3% 24% 7.6%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The performance of this parameter needs to be improved. Feedback was sent to the maintenance in-charge. He stated that instructions were given to conduct routine washrooms cleaning. For their responsibility, a cleaning schedule was also posted for the same.</p>

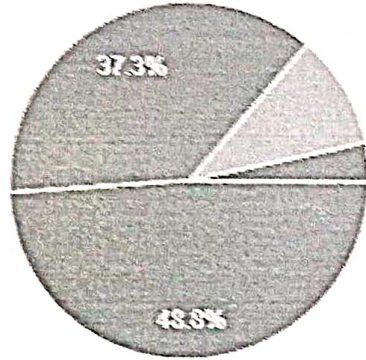




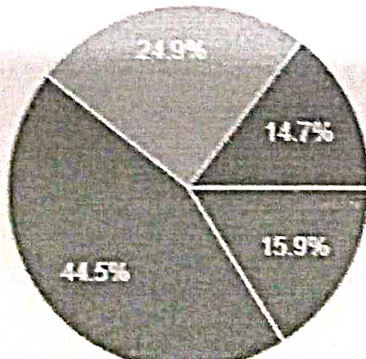
### Availability of water/water cooler

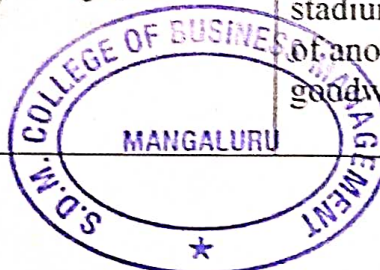
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>There are water coolers on every floor. However, during breaks, students throng together. In order to lessen crowding and visit frequency, class advisers were instructed to advise the students to fill their own water bottles.</p>

### Facilities available at student center (Learning Resource Center, Xerox etc)

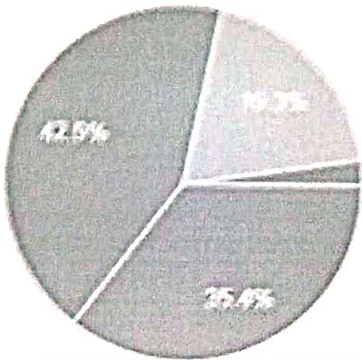
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. The operators do receive regular instructions to be more student-friendly, though.</p>

### Sports facilities

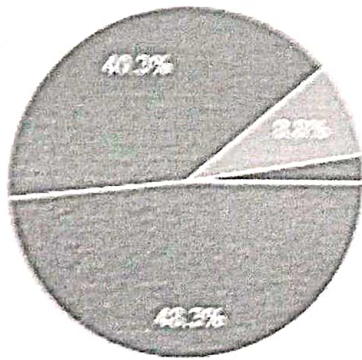
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The institution has taken note of this factor, however because the college is situated in the centre of the city, there are few options for on-campus sports facilities. Therefore, it has been informed that the physical director to hire stadium and also use the grounds of another institution out of goodwill.</p>



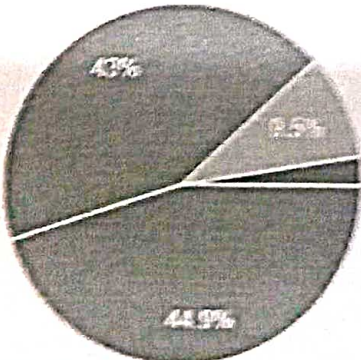
### Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. The college offers lots of chances for activities that support overall growth of the students.</p>

### Extra-curricular and co-curricular activities

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>With regard to performance in this parameter, the Institution is pleased. The college offers several possibilities for events that support holistic development.</p>

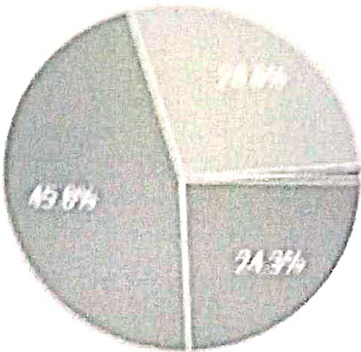
### Opportunities for display of talents

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. Students are advised to take part in events planned both inside and outside of the campus.</p>

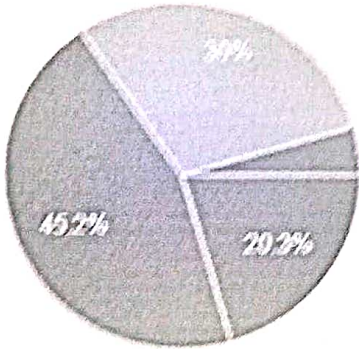




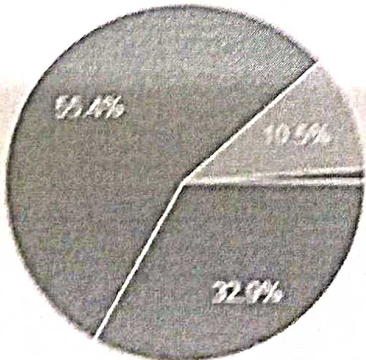
### Personal attention to students

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. Every class has an adviser who acts as a mentor, and a constant source of support for the students.</p>

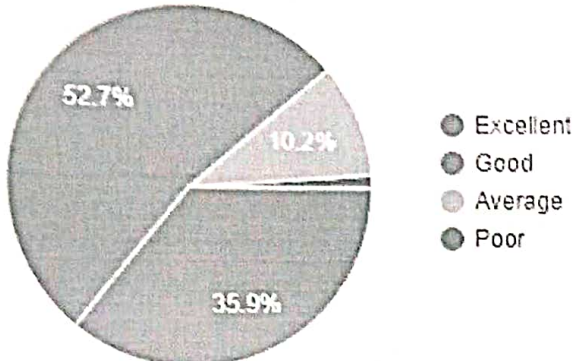
### Provision of first-aid facility

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter.</p>

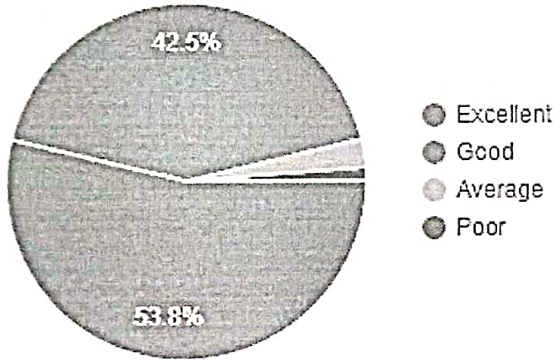
### Wall Magazine (Notice Boards)


Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. Students are also instructed to write various types of articles for Wall magazine.</p>

### Overall ambiance / cleanliness of the Campus

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter.</p>

### The overall experience at SDMCBM

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is pleased with how this parameter performed. Faculty members and administrative personnel are requested to offer all necessary assistance in order to ensure that students have the greatest learning experience possible.</p>

  
**Principal**  
 Shri Dharmasthala Manjunatheshwara  
 College of Business Management  
 MANGALORE.





# SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALURU - 575 003 (DAKSHINA KANNADA)

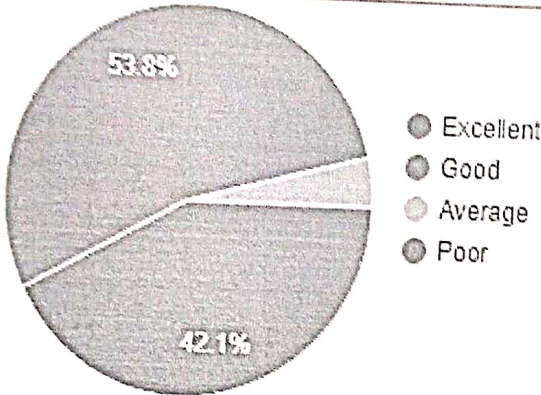
Office : 0824-2494186  
Principal : 0824-2496980

NAAC Reaccredited (2017)  
with 'A' Grade

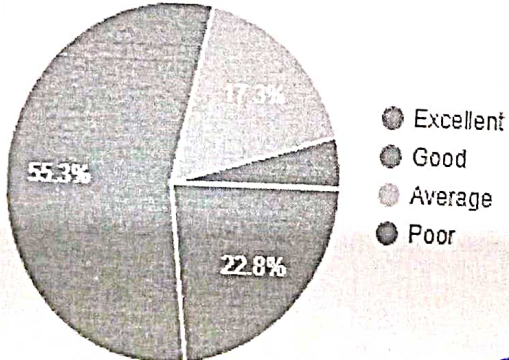
Fax : 0824-2494186  
Email : [sdmcbm@sdmcbm.ac.in](mailto:sdmcbm@sdmcbm.ac.in)  
Website : [www.sdmc.ac.in](http://www.sdmc.ac.in)

## FEEDBACK ON INSTITUTIONAL PERFORMANCE 2017-18

### Helpfulness and interaction with faculties

Analysis	Action Taken
 <p>53.8%</p> <p>42.1%</p> <ul style="list-style-type: none"><li>Excellent</li><li>Good</li><li>Average</li><li>Poor</li></ul>	The Institution is satisfied with a performance in this parameter. Teachers are helpful corporative and approachable because of which students have not experienced any problems in dealing with teachers. However, in the staff meeting teachers have been constantly instructed to be more courteous with students.

### College Office Support

Analysis	Action Taken
 <p>55.3%</p> <p>22.8%</p> <p>17.3%</p> <p>3.6%</p> <ul style="list-style-type: none"><li>Excellent</li><li>Good</li><li>Average</li><li>Poor</li></ul>	The Institution is satisfied with a performance in this parameter. But of late some of the delays caused by the university seem to have perceived by the students as laps of the office staff. However administrative staffs have been constantly instructed to be more courteous towards students.



### Computer Laboratory facilities made available

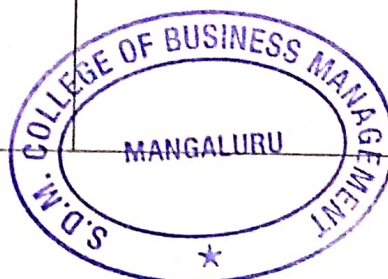
Analysis	Action Taken
<p>43.7%</p> <p>43.2%</p> <p>7.8%</p> <p>4.3%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>Required number of computers are available in the lab. Lab assistants are instructed to be in the lab so that students can use the computer lab beyond the class hours.</p>

### Library facilities available

Analysis	Action Taken
<p>59.3%</p> <p>35.6%</p> <p>4.1%</p> <p>1.0%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. Books required by the students are made available in the library. Digital access to various resources also exists.</p>

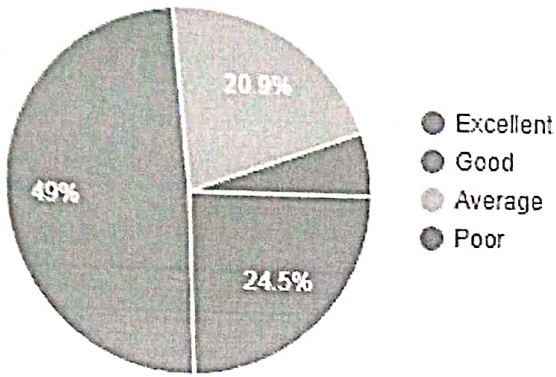
### Helpfulness of Library staff

Analysis	Action Taken
<p>47.7%</p> <p>42.1%</p> <p>9.6%</p> <p>0.6%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>All the necessary support facilities in the library are provided to the students. However, library staffs are instructed to be more students friendly and helpful.</p>

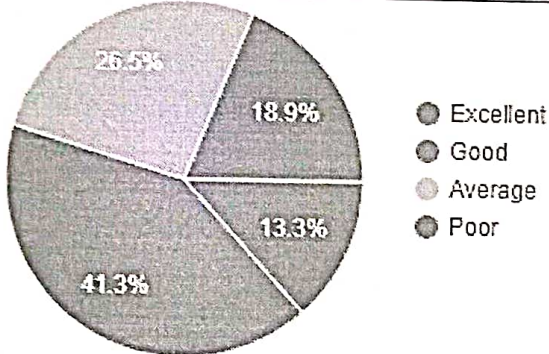




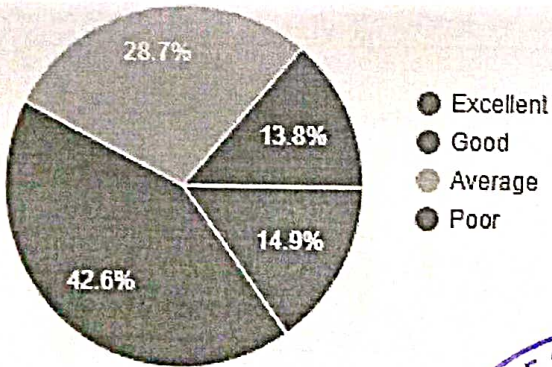
**Provision of the infrastructure (Light & Fans/Furniture/LCD etc.) in the class rooms**

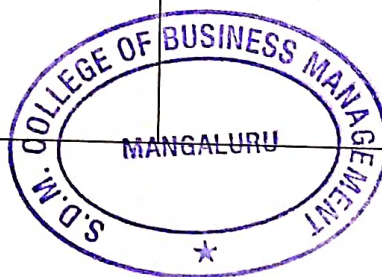
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>Performance in this parameter needs to be improved as pointed out in the analysis. Administrative staffs in charge of infrastructure has been instructed to look into this matter. The concerned staff reported that maintenance and repairs have been done.</p>

**Canteen facilities available**

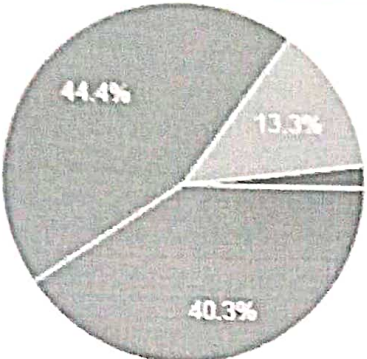
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>There is a need to improve the performance in this parameter. Student welfare officer has given the field back about student dissatisfaction to the canteen owner and informed to keep better eateries.</p>

**Availability and Maintenance of the toilets in the campus**

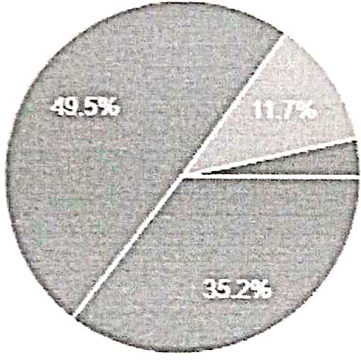
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>There is a need to improve the performance in this parameter. Feedback has been conveyed to the maintenance in-charge. He reported that instructions are given to carry out regular cleaning of washroom. A cleaning schedule for the same was also put up for their accountability.</p>



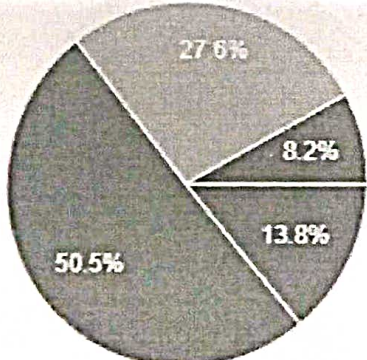
### Availability of water/water cooler

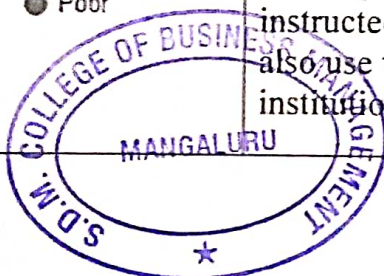
Analysis	Action Taken
 <p>44.4%</p> <p>13.3%</p> <p>40.3%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>Water coolers are provided on all floors. But during the break students get crowded. Hence class advisors were informed to instruct the students to fill water in their own water bottle so that regularity of visits are reduced and crowding is avoided.</p>

### Facilities available at student center (Learning Resource Center, Xerox etc)

Analysis	Action Taken
 <p>49.5%</p> <p>11.7%</p> <p>35.2%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. However constant instructions are given to the operators to be more students friendly.</p>

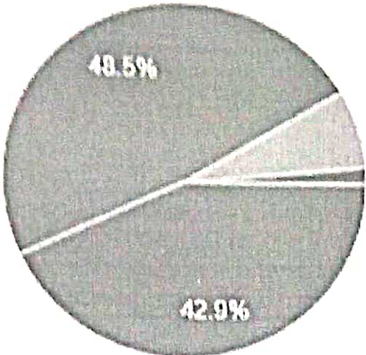
### Sports facilities

Analysis	Action Taken
 <p>27.6%</p> <p>8.2%</p> <p>13.8%</p> <p>50.5%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution has taken cognizance of this parameter but as college is located in the heart of the city the scope of providing in campus sports facilities are limited. Hence physical director has been instructed to hire the stadium and also use the grounds of other institution on the basis of good will.</p>

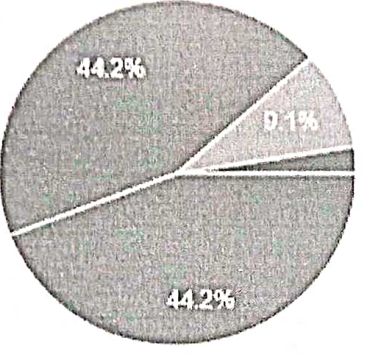




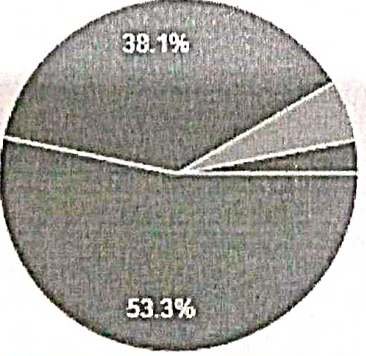
### Activities of NSS/Rovers & Rangers/Red Cross/Other Associations

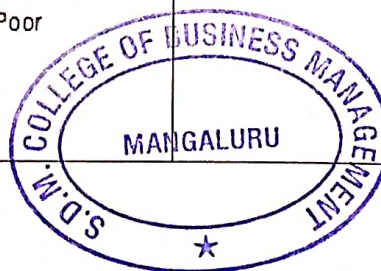
Analysis	Action Taken
 <p>48.5%</p> <p>42.9%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

### Extra-curricular and co-curricular activities

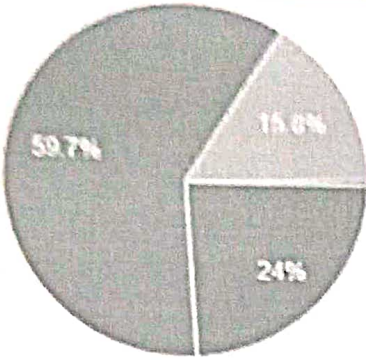
Analysis	Action Taken
 <p>44.2%</p> <p>44.2%</p> <p>9.1%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. The college provides ample opportunities for activities to promote holistic development.</p>

### Opportunities for display of talents

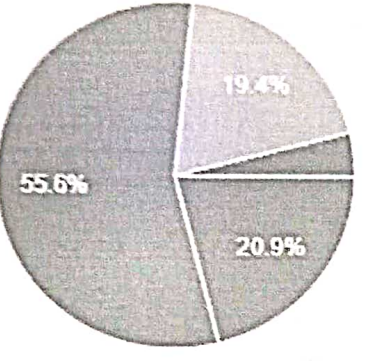
Analysis	Action Taken
 <p>53.3%</p> <p>38.1%</p> <ul style="list-style-type: none"> <li>Excellent</li> <li>Good</li> <li>Average</li> <li>Poor</li> </ul>	<p>The Institution is satisfied with a performance in this parameter. Students are encouraged to participate in the activities organized both within and outside the college.</p>



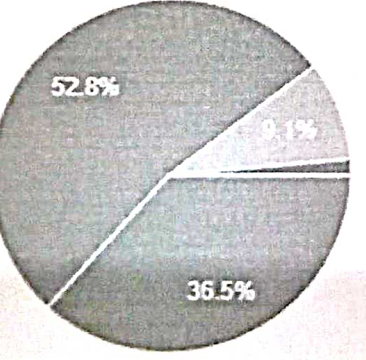
### Personal attention to students

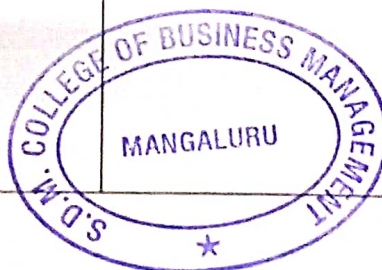
Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter. Class adviser of each class serves as a mentor &amp; guide and is always available to students for any support.</p>

### Provision of first-aid facility

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter.</p>

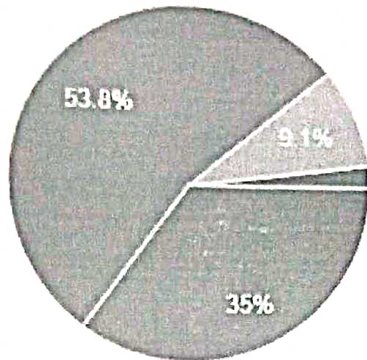
### Wall Magazine (Notice Boards)

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter. In addition to this, students are informed to write varieties of articles for wall magazine.</p>

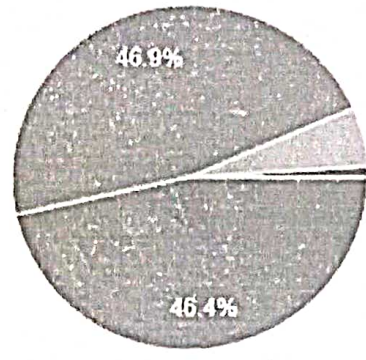


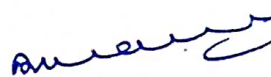


### Overall ambience / cleanliness of the Campus

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter.</p>

### The overall experience at SDMCBM

Analysis	Action Taken
 <p>             ● Excellent              ● Good              ● Average              ● Poor           </p>	<p>The Institution is satisfied with a performance in this parameter. In order to provide the best learning experience, faculties and administration staffs are encouraged to provide all the necessary support.</p>

  
 Principal  
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 College of Business Management  
 MANGALORE.