



**SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF
BUSINESS MANAGEMENT, MANGALURU – 575 003.**

Contact No. 0824-2496980(P)
0824-2494186(O)

Email:sdmcbm@sdmcbm.ac.in
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NAAC Reaccredited (2023)
with 'A' Grade

GRIEVANCE REDRESSAL CELL

The student's grievance cell to promote and maintain a conducive and unprejudiced environment.

OBJECTIVES:

- To ensure effective solution to the students grievances with an impartial fair approach.
- To make officials of the college responsive, accountable and courteous in dealing with the students.

POLICY GUIDELINES:

- Ensuring healthy atmosphere in the college by framing appropriate rules, regulations and protect the interest of all the relations.
- Providing opportunities to the students to express their grievances/problems freely and frankly without any fear of being victimized through the suggestion box.
- Regular address by the class advisor to respect the right and dignity of one another and show utmost restraint and patience.
- Advising all staffs to be affectionate to the students and not behave in a vindictive manner towards them for any reason.
- Ensure provision of prompt student service in the office.

GRIEVANCE MECHANISM:

1. Students can express their grievance to the class advisor orally or in the written form.
2. Class advisor takes up the matter and resolves it through discussion with complainant.
3. If the matter is not resolved it is placed before the committee. The Committee shall meet as and when any complaint is received.
4. The Committee shall fix a date for hearing the complaint which shall be communicated to the aggrieved student.
5. An aggrieved student may appear either in person or authorize a representative to present the case before the Committee.
6. The Committee shall report with recommendations within a period of 15 days from the date of receipt of the complaint.

Composition 2025 – 2026

SL.NO.	NAME & DESIGNATION OF THE OFFICIAL	NOMINATED AS
1	Prof. Aruna P Kamath, Principal	Chairman
2	Mrs, Kavitha Prabhu, Faculty	Co-Ordinator
3	Mrs. Smitha M, Dean, BBA Department	Member
4	Mrs. Sanjana, Faculty	Member

ArKamath

Principal
Shri Dharmasthala Manjunatheshwara
College of Business Management
MANGALORE



Meeting held on

Date: 22-11-2025

Venue: 201 staff room

Time: 3.30 Pm.

Agenda:

- 2.1 - To discuss about any complaint received from staff and student.
- 2.2 - Any other matter.

Minutes:

GRC / 2025-26 / 2

No such complaints were reported to the committee by the students and staff

Members Present

Mrs. Kaeitha Prabhu

Mrs. Smitha

Ms. Sanjana

Ms. Purna P. Kaul

Kaeitha

Smitha

Sanjana

Purna P. Kaul

[Signature]

Principal

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GRE / 2025-26

Date / /20 Meeting - 1

Meeting held on

Date : 12-8-2025

Time : 3pm

Venue : 201 staff room

Agenda :-

1.1 - To discuss about any complaints received from students / staff .

1.2 - Any other matter .

Minutes :-

GRE / 25-26 / 1.1

No such complaints were reported to the committee by the class advisors / Deans.

Members Present

Mrs. Kaeitha Prashu

Kaeitha

Mr. Smitha M.

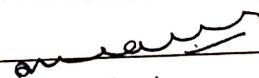
Smitha

Ms. Sanjana

Sanjana

Ms. Anu P Kamel

Anu



Principal

Shri Dharmastha Manjunathaswara
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Meeting held on

Date :- 29th May 2025

Time :- 5.30 pm

Venue :- 201 Staffroom

Agenda:

3.1 :- To discuss about any complaints received from Students & Staff.



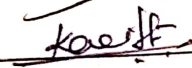

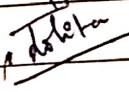
3.2 :- Any other matter.

Minutes:-

GRC/2024-25/3

No such complaints were reported to the committee by the Students & Staff.

Members Present :-

1. Mrs M. J. Raja 
2. Smitha M. 
3. Mrs Kavietha Prabhu 
4. Mrs Manju H. 
5. Ms Lolita Neeta D'Souza 



Principal
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GRC/2024-25

Date: 20. Meeting - 2

Meeting held on

Date: 26 November 2024

Venue: 201 Staff room

Time: 3.30 pm

Agenda:

2.1 - To discuss about any complaints received from staff & students.

2.2 - Any other matter.

Minutes:

GRC/2024-25/2

No such complaints were reported to the committee by the students & staff.

Members Present:

Mrs Merdhumathi J. Raju

Mrs Smitha M

Mrs Manjiv H

Mrs Kavitha Prabhu

Ms Lolita Neeta D'Souza

[Signature]

M.H

[Signature]

[Signature]

[Signature]
Principal

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MANGALORE

GRC/2024-25

Meeting: 1

Meeting held on

Date: 21 August 2024

Time: 3:00 pm

Venue: 201 Staffroom

Agenda :-

1.1:- To discuss about any complaints received from students/Staff.

1.2 Any other matter.

Minutes :-

GRC/24-25/1.1

No such complaints were reported to the committee by the class advisors/Deans.

Members Present

Mrs. Madhumathi. J. Raja

Mrs. Smitha M.

Mrs. Manju. H.

Mrs. Kamthe Prabhu

Ms. Lolita. Neeta D'Souza

Principal

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Meeting held on
Date : 3 June 2024

Time : 3:30 pm

Venue : 201 Staffroom

Agenda :



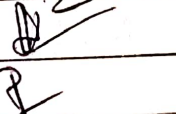

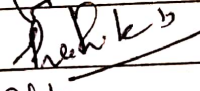
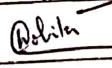
- 3.1 - To discuss about any complaints received from Staff & Students
- 3.2 - Any other matter.


Minutes :-

GIRC / 2023-24 / 3

No such complaints were reported to the committee by the Students & Staff.

Members Present :-

1. Mrs M. J. Rajen 
2. Smitha M 
3. Mrs Kainthe Prabhu 
4. Mr. Tilak G. 
5. Mrs Preethika D. 
6. Ms. dohita N D Sanza 


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GRC /2023-24

Date / /20

Meeting - 2

Meeting held on
Date : 18 April 2024
Venue : 201 Staffroom
Time : 3.30 pm

Agenda :-

- 2.1 - To discuss about any complaints received from students & staff
- 2.2 - Any other matter

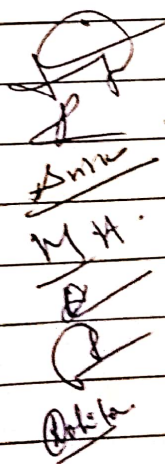
Minutes :-

GRC /2023-24/2

No such complaints were reported to the committee by the students & staff.

Members Present

1. Mrs M. J. Rajar
2. Preethika Dharmal
3. Smitha M
4. Manju H.
5. Mrs Kavitha Prathu
6. Mrs Tilak G.
7. Ms Lolita. N. D



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GRC / 2023-24

Date / 20 Meeting - 1

Meeting held on

Date : 25 August 2023

Time : 3:00 pm

Venue: 201 Staffroom

Agenda :-

1.1 To discuss about any complaints received from students / staff.

1.2 Any other matter.

Minutes :-

GRC / 23-24 / 1.1

No such complaints are reported to the committee by the class advisors / Deans.

Members Present

Mrs Madhumathi J. Raja


Mrs Smitha M.

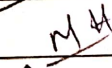
Mrs Manju H.

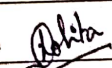
Mrs. Kavitha Prabhu

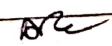
Ms. Lolita Neeta D'Souza

Mr. Tilak G.


SM


MH


Lolita



Principal

Shri Dharmasthala Manjunatheswara
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Date :- 10/10/2022
Venue :- 207
Time :- 5.00 pm

Agenda :-

- 1.1 - To discuss about any complaints received from students & staff.
- 1.2 - Any other matter.

Minutes :-
GRC /2022-23/3

No such complaints are reported by to the committee by the students & staff.

Members Present .

- 1. Mrs M. J. Rajar
- 2. Shashikala. K. ly.
- 3. Preetika Dharmapal
- 4. Kanya V

[Signatures]
Principal

Date :- 11/05/2022

Venue :- 207

Time :- 12:30 pm

Agenda :-

2.1 - To discuss about any complaints received from students & staff.

2.2 - Any other matter.

Minutes :-

GRC/2021-22/2

No such complaints are reported by to the committee by the students & staff.

Members Present

1. Mrs. M. J. Raja

2. Preethika. Dharmapal


3. Smilko M

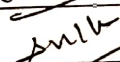
4. Shreshkala K.G

5. Kanya U

6. Gayathri K

7. Anasuya


Mrs. M. J. Raja


Preethika. Dharmapal

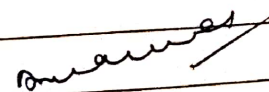

Smilko M


Shreshkala K.G


Kanya U


Gayathri K


Anasuya


Principal

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Date :- 27/05/2022

Venue: 207

Time :- 3.00 pm

Agenda :-

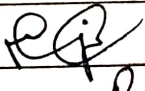
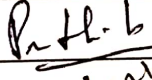
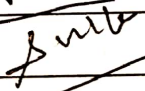



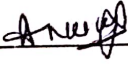
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- 1.2 Any other matter.

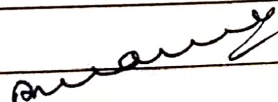
Minutes :-

GRC/21-22 / 1.1

No such complaints are reported to the committee by the class advisors / Deans

Members Present

- 1. M. J. Raja 
- 2. Preethika. Dharamapd 
- 3. Smritheo M. 
- 4. Lashikala K. G. 
- 5. Kanya V. 
- 6. Gayathri K. 
- 7. Ananya 



Principal
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