



SHRI DHARMASTHALA MANJUNATHESHWARA COLLEGE OF BUSINESS MANAGEMENT

MANGALORE - 575 003 (DAKSHINA KANNADA)

Office : 0824-2494186
Principal : 0824-2496980

NAAC Reaccredited (2017)
with 'A' Grade

Fax : 0824-2494186
E-mail : sdmcbm@gmail.com
Website : www.sdmcbm.ac.in

GRIEVANCE REDRESSAL CELL

The student's grievance cell to promote and maintain a conducive and unprejudiced environment

COMPOSITION

Chairman	:	Prof. Aruna P. Kamath
Co-ordinator	:	Mrs. Madhumathi J. Raja
Members	:	Mrs. Smitha M. Mrs. Manju H. Mrs. Kavitha Prabhu Mrs. Kavya U.

OBJECTIVES:

- To ensure effective solution to the students grievances with an impartial fair approach
- To make officials of the college responsive, accountable and courteous in dealing with the students.

POLICY GUIDELINES:

- Ensuring healthy atmosphere in the college by framing appropriate rules, regulations and protect the interest of all the relations.
- Providing opportunities to the students to express their grievances/ p[problems freely and frankly without any fear of being victimized through the suggestion box.
- Regular address by the class advisor to respect the right and dignity of one another and show utmost restraint and patience.
- Advising all staffs to be affectionate to the students and not behave in a vindictive manner towards them for any reason.
- Ensure provision of prompt student service in the office.

GRIEVANCE MECHANISM

- 1) Students can express their grievance to the class advisor orally or in the written form.
- 2) Class advisor takes up the matter and resolves it though discussion with complainant.
- 3) If the matter is not resolved it is placed before the committee. The Committee shall meet as and when any complaint is received.
- 4) The Committee shall fix a date for hearing the complaint which shall be communicated to the aggrieved student.
- 5) An aggrieved student may appear either in person or authorize a representative to present the case before the Committee.
- 6) The Committee shall report with recommendations within a period of 15 days from the date of receipt of the complaint.

Principal

Shri Dharmasthala Manjunatheshwara
College of Business Management
MANGALORE

Date: 10-8-2017

Venue: 207

Time: 3:00 PM



Agenda:

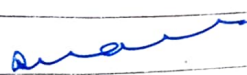
- 1.1 → To discuss about any complaints received from the students and staff
- 1.2 → Awareness about the cell in the college and its members.
- 1.3 → Any other matter.

Minutes:

- 1.1 → It was decided that class advisors should inform students about the presence of cell in the college and members to reach out ~~to~~ if there is any grievance for them.
- 1.2 → No complaints are reported to the committee.

Members Present:

- Ms. Madhumathi Raja - 
- Ms. Preethika - - AB
- Mr. Manju - - M.H
- Ms. Smitha M - Anika
- Ms. Kantha Balhu - 


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Shri Dharmastha's Manjunatheswara
College of Business Management
MANGALORE

SEIRE | 2017-18 | 2

Date: 16-2-2018

Venue: 207

Time: 3:00 PM

Agenda:

SEIRE | 17-18 | 2-1 -> To discuss about the complaints received.

2-2 -> Any other issues.

minutes:

2-1 -> It was observed that none of the committee members received any complaints by students or staff.

Minutes:

- ms. Madhumathi Raja -
- ms. Kanya U - ~~MS~~
- ms. Pruthika D - ~~Pruthika~~
- ms. Manju H - ~~M/H~~
- ms. Smitha - ~~Smitha~~
- ms. Kavitha Prabhuk - ~~K~~

Date: 18-7-2018

Venue: 207

Time: 3:00 PM

Agenda:

scrire 18-19 / 1.1 → Information about the cell in the college.

1.2 → Any other issues.


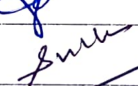


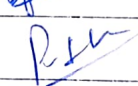

minutes:


1.1 → It was decided that class advisors should inform students regarding the cell and its members.

1.2 → As academic year just started no issues or complaints were received.

1.3 → It was decided to continue the same members for the cell for this academic year also.

members present -

- 1) Mrs. Madhumata - 
- 2) Mrs. Smitha - 
- 3) Mrs. Kavitha Pralok - 
- 4) Mrs. Kavaya G - 
- 5) Mrs. Pruthika - 
- 6) Mrs. Manjula H - 


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SCRC/18-19/2

(Page No.)
(Date)

Date: 30/1/2019

Time: 3.00 PM

Venue: 207

Agenda:

- SCRC/18-19/2.1 → Review of the cell
- 2.2 → Any other issues.

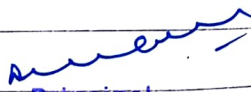
Minutes:

- 2.1 → No complaints are reported to the committee by students / staff

Members Present:

- 1) Mr. Madhumathi.
- 2) Mr. Smita
- 3) Mr. Karthik Pradeep
- 4) Mr. Kavya U.
- 5) Mrs. Manjunath

REG
Smita
Karthik
Kavya
Manjunath



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CoRC / 19-20/01

Date - 2/7/2019

Venue - 207

Time - 3.00PM

Agenda :-







- 1.1 To Discuss about any complaints received from students and staff
- 1.2 Any other matters.

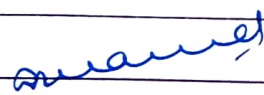
Minutes :-

CoRC / 19-20/1.1

No such complaints are reported to the committee by the class advisors / Deans.

Members Present :

- | | |
|--------------------|---|
| 1. My. M. J. Raja |  |
| 2. Kavya. U |  |
| 3. Preethika. D |  |
| 4. Manj. H |  |
| 5. Mrs. Smitha. M |  |
| 6. Kavitha. Peabhu |  |



CRRE/19-20/2

Date: 10/9/2019

Venue: 207

Time: 3:00 PM

Agenda:

2.1 To discuss about any complaints received from students / staff.






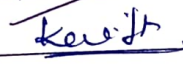
2.2 Any other matters.

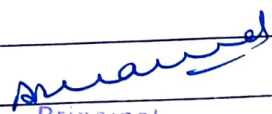
Minutes:-

CRRE/19-20/2.1

No such complaints are reported to the committee by the class advisors / Deans.

Members Present:

- 1. Mrs M. J. Raja 
- 2. Kavya U 
- 3. Puthika P 
- 4. Manjira H 
- 5. Mrs. Smriti M 
- 6. Kavitha Prabha 



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ERIC/19-20/3

Date: 22/1/20

Venue: 207

Time: 3:00 PM

Agenda:

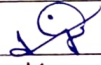


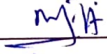

- 3.1 To Discuss about any complaints received from students / staff.
- 3.2 Any other

Minutes:-

ERIC/19-20/3-1

No such complaints are reported to the committee by the class advisors / Deans.

Members Present:

- 1. Mrs M.J. Raja. 
- 2. Mrs Kavya U 
- 3. Preetika R 
- 4. Manjith 
- 5. Kavitha Prabhu 

Signature

Principal
Shri Charamasthala Manjunatheshwara
College of Business Management
MANGALORE.

Date /20
Meeting -1
CRRE /20-21/1

Date: 28-6-2020

Venue: 207

Time: 3:00 PM

Agenda:

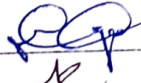


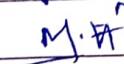
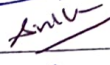

- 1.1 To discuss about any complaints received from students / staff.
- 1.2 Any other matter

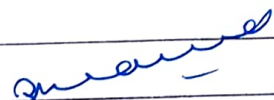
minutes +

CRRE /20-21/1.1

NO such complaints are reported to the committee by the class advisors / Deans.

Members Present:

1. Mrs. M. J. Rajar. 
2. Mrs. Kanya U 
3. Preethika. D 
4. Mrs. Manjira. H 
5. Mrs. Smitha. M 
6. Kavitha Prabha. 



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Date :- 18/11/2020

Venue :- 207

Time :- 3.00 pm

Agenda :-

2.1 :- To discuss about any complaints received from students & staff.


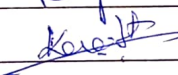
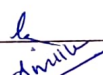
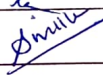
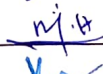

2.2 :- any other matter

Minutes :-

GRC/20-21/2

No such complaints are reported to the committee by the class advisors / Deans

Members Present

1. Mrs M. J. Raji 
2. Mrs Kavitha Prabhu 
3. Mrs. Shreshikala K. G. 
4. Mrs. Smitha M. 
5. Mrs. Manj. H. 
6. Mrs. Kavga. U. 



Principal

Shri Dharmasthala Manjunatheshwara
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Date :- 21/1/2021
Venue :- 207
Time :- 3.00 pm

Agenda :-

- 3.1 :- To discuss about any complaints received from students / staff.
- 3.2 :- Any other matter.

Minutes :-

CRC

No such complaints are reported to the committee by the class advisors / Deans.

Members Present

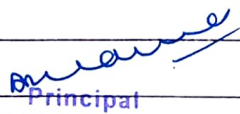
- 1 Mrs. M.J. Raja
- 2 Mrs. Shashikala KG
- 3 Mrs. Smitha .M
- 4 Mrs. Manjri H
- 5 Mrs. Kanya .
- 6 Mrs. Kanitha prabhu .











Principal

Shri Dharmasthala Manjunatheswara
College of Business Management
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Date :- 27/05/2022

Venue: 207

Time :- 3.00 pm

Agenda :-

- 1.1 To discuss about any complaints received from students / staff.
- 1.2 Any other matter.

Minutes :-

GRC / 21-22 / 1.1

✓ No such complaints are reported to the committee by the class advisors / Deans.

Members Present

1. M. J. Raja RJR
2. Preethika. D. Ramapada P.H. b
3. Smriti M Smriti
4. Lashikala. K. G L
5. Kanya. U ~~L~~
6. Gayathri. K K
7. Ananya Ananya

Ananya

Principal

Date :- 11/05/2022

Venue :- 207

Time :- 12:30 pm

Agenda :-

- 2.1 - To discuss about any complaints received from students & staff.
- 2.2 - Any other matter.

Minutes :-

GRC/2021-22/2

No such complaints are reported by to the committee by the students & staff.

Members Present

1. Mrs. M.J. Raja
2. Preetheka. Dharmapal
3. Smikha M
4. Shashikala K.G
5. Kanya U
6. Gayathri K.
7. Ananya



