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**MBAS 508** 

## Third Semester MBA Degree Examination, April/May 2024 BUSINESS ADMINISTRATION **Promotions and Distribution Management**

Time: 3 Hours

Max. Marks: 70

(Compulsory)

SECTION - A College of Business Management, Mangalore Sri Dharmasthala Manjunatheshwara Post Graduate Centre for Management

Studies and Research Library (1x15=15)

Answer to the question should **not** exceed **six** pages.

1. Define kiosk marketing and guerrilla marketing as emerging promotional strategies. How do these innovative methods engage consumers and create brand awareness in non-traditional ways?

## SECTION - B

Answer any five questions. Each question carries 8 marks, answer to the  $(5 \times 8 = 40)$ question should not exceed 5 pages.

- 2. Elaborate on the process of setting an advertising budget.
- 3. Define the concept of media mix and its role in reaching a diverse audience. Provide examples of an effective media mix strategy.
- 4. Define sales forecasting and elaborate on its importance in sales management.
- 5. Discuss the role of technology and digital tools in enhancing the personal selling process.
- 6. Define retail management and its role in the marketing mix. How does effective retail management contribute to customer satisfaction and brand loyalty?
- 7. What are common obstacles that companies face when implementing SCM, and how can they mitigate these challenges?
- 8. Define the concept of the virtual value chain in e-commerce. How does the virtual value chain differ from traditional business models?

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## SECTION – C (Compulsory)

Answer to the question should not exceed six pages.

 $(1 \times 15 = 15)$ 

- 9. Company Y, a manufacturer of innovative tech gadgets, faces a disruption in its traditional distribution channels due to the emergence of Direct-To-Consumer (DTC) models and online marketplaces. The company's existing distribution partners are experiencing decreased sales while online sales are rapidly increasing.
  - a) Evaluate the advantages and disadvantages of adopting a Direct-To-Consumer (DTC) model for Company Y's tech gadgets.
  - b) How can Company Y navigate the shift in distribution channels to maintain strong relationships with existing partners while capitalizing on the growth in online sales?
  - c) Discuss the role of data analytics and technology in optimizing distribution strategies for tech products in the digital age.

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