

Reg. No.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--



**BBABMCN 302**

**III Semester B.B.A. Examination, Dec. 2023/Jan. 2024  
(NEP 2020) (2022-23 Batch Onwards)  
ORGANIZATIONAL BEHAVIOUR**

Time : 2 Hours

Max. Marks : 60

**SECTION – A (2 marks each)**

Answer **any five** of the following :

**(5×2=10)**

1. What is organizational behaviour ?
2. What is meant by locus of control ?
3. What is MBTI ?
4. What is meant by informal groups ?
5. What are cross-functional teams ?
6. What is meant by planned change ?
7. What is meant by organizational development ?

**SECTION – B (5 marks each)**

Answer **any four** of the following :

**(4×5=20)**

8. Briefly explain the importance of OB.
9. What are the determinants of personality ?
10. Write short notes on perceptual errors.
11. Explain the determinants of group behaviour.
12. Briefly explain the sources of conflicts in organizations.

P.T.O.



- 13. What are the internal and external factors influencing change ?
- 14. Briefly explain the process of OD.

**SECTION – C (10 marks each)**

**(3×10=30)**

Answer **any three** of the following :

- 15. Explain the foundations of OB.
- 16. Explain the internal and external factors influencing perception.
- 17. Explain the ways of resolving conflicts in organizations.
- 18. Why do people resist change in organizations ? Briefly explain the strategies to overcome this resistance.
- 19. Explain the various OD interventions.