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BBABMCN 302

**III Semester B.B.A. Examination, February/March 2023
(2022-23 Batch Onwards)
(NEP 2020)
ORGANISATIONAL BEHAVIOUR (DSCC)**

Time : 2 Hours

Max. Marks : 60

SECTION – A

Answer **any five** of the following :

(5×2=10)

1. What is Type 'A' personality ?
2. Define organisational behaviour.
3. What is group dynamics ?
4. State the meaning of the term 'trouble shooting' teams.
5. What do you mean by resistance to change ?
6. Define organisational development.
7. Give the meaning of the term readiness to change with an example.

SECTION – B

Answer **any four** of the following :

(4×5=20)

8. What are the determinants of personality ?
9. Write a note on importance of organisational behaviour.
10. Explain the nature of planned change.

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11. Explain the different types of groups.
12. Explain the stages of group development.
13. How to overcome the resistance to change ?
14. Explain the process of organisational development.

SECTION – C

Answer **any three** questions from the following :

(3×10=30)

15. Explain the foundations of OB.
 16. Explain the different conflict resolution techniques.
 17. Identify the factors influencing perception.
 18. Explain different types of organisational systems.
 19. What are the conditions for optimal success of organisational development ?
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