



BBMBMC 259

Credit Based IV Semester B.B.M. Degree Examination, April/May 2015 (2012 Scheme)

COMPUTER APPLICATION IN MANAGEMENT

Time: 3 Hours

Max. Marks: 120

SECTION - A

Answer any ten questions:

 $(2 \times 10 = 20)$

- 1. a) Differentiate between software and hardware.
 - b) Expand RAM and ROM.
 - c) List the characteristics of computers.
 - d) Write any two advantages of electronic mail.
 - e) What are Bits and Bytes?
 - f) Define the term computer network.
 - g) Explain any two characteristics of MIS.
 - h) What do you mean by strategic level?
 - i) What do you mean by MIS planning?
 - i) What do you mean by Budgets?
 - k) Define office automation.
 - I) Differentiate between Location and Functional concepts.

SECTION - B

Answer any five questions:

 $(8 \times 5 = 40)$

- 2. Explain the functions of an operating system.
- 3. What is the secondary memory? Explain any two.
- 4. Explain the advantages of computer networking.

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- 5. Write a note on E-mail.
- 6. Briefly explain the phases of decision making.
- 7. What are the functions of office?
- 8. Explain the functions of MIS.

SECTION - C Answer all questions: $(3 \times 20 = 60)$ 9. a) Explain the components of computer with a neat block diagram. b) Explain the classification of printers. OR 10. a) Explain the different network topologies with diagram. b) Explain the advantages of DBMS. (12+8)11. a) Explain the role of MIS in business. (12+8)b) Explain the limitation of MIS. OR 12. a) Explain the planning of MIS. (12+8)b) Explain the nature of information. 13. a) Explain models of office automation system. b) Explain advantages of virtual office. OR 14. a) Explain the advantages and disadvantages of office automation. (12+8)

b) Differentiate between Traditional and Modern Office.