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MBAS 510

Third Semester M.B.A. Degree Examination, December 2018 BUSINESS ADMINISTRATION Training and Development

Time: 3 Hours

Sri Dharmasthala Manjunatheshwara College of Business Management, Mangalere Post Graduate Centre for Management Studies and Research Library

Max. Marks: 70

SECTION - A (Compulsory)

Note: Answer to the question should not exceed six pages.

 $(1 \times 15 = 15)$

 Using a Need Assessment model, explain the various steps in identifying the training needs of an organization. Also list out the various tools and techniques involved in the process.

SECTION - B

Note: Answer any five questions. Each question carries eight marks and answer for each question should not exceed five pages. (5×8 = 40)

- 2. Explain the various methods of Training and Development.
- Explain how the Indian corporate sector being affected by the current trends of issues related to training and development.
- Explain the barriers to an effective training process. Suggest ways to make training better.
- What are the approaches to management development? Describe the various methods of Development.
- 6. What is evaluation of training programme? What are the various problems in training evaluation?

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- 7. What aspects will you consider while designing a training programme for newly recruits for pharmaceutical company?
- 8. Discuss the various elements of HRD systems with example.
- 9. Explain the methods of evaluating the training programme.

SECTION - C (Compulsory)

 $(1 \times 15 = 15)$

10. Design a TNA process and a training workshop for the newly recruited sales force of the Patanjali FMCG company.