

Reg. No.

--	--	--	--	--	--	--	--	--	--



**MBAH 451**

**II Semester M.B.A. Degree Examination, May/June 2019**

**BUSINESS ADMINISTRATION**

**Human Resource Management**

Time : 3 Hours]

[Max. Marks : 70

SECTION – A

(Compulsory)

Sri Dharmasthala Manjunatheshwara  
College of Business Management, Mangalore  
Post Graduate Centre for Management  
Studies and Research Library

Answer to the question should not exceed **6** pages.

**(1 × 15 = 15)**

1. Discuss the issues related to Managing Human Resources in International Business.

SECTION – B

Answer **any five** questions of the following. Each question carries **8** marks. Answer to each question should not exceed **5** pages.

**(5 × 8 = 40)**

2. Explain the relationship between strategic planning and HR management.
3. Write a note on Workforce analysis.
4. What are the various methods of selection? Explain.
5. Describe how incentives are determined for operations employees.
6. Explain the various problems faced in performance appraisal. What solutions do you suggest?
7. Discuss the different causes of accidents. What is the role of supervisor to ensure safety?
8. Explain the role of counseling in management.
9. Enumerate the functions of employee participation in management.



## SECTION - C

(Compulsory)

10. Answer to the question should not exceed **6** pages. **(1 × 15 = 15)**

Mr. Vijay Kant joined the Railways five years back when he was 21 years old. He proved himself as an efficient steam engine driver. He bagged the Railway Minister's Best Driver's Award this year. He was asked to undergo training in diesel engine driving due to massive dieselization in South Central Railway. But he was reluctant to take up training. The head of the loco staff was quite surprised to know the reluctance of Mr. Vijay Kant when a number of drivers of steam engine have volunteered themselves to undergo training in diesel engine driver.

Question :

Identify the problem in this case and suggest the strategies to overcome the problem.